

OpenStage M3/M3 Plus
OpenStage M3 Ex/M3Ex Plus
on HiPath Cordless IP
OpenScape Office, OpenScape Voice

User Guide

Our Quality and Environmental Management Systems are implemented according to the requirements of the ISO9001 and ISO14001 standards and are certified by an external certification company.

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Reference No.: A31003-H1012-C111-2-7619

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2 Safety notes

Safety notes

Using the OpenStage M3 Ex and OpenStage M3 Ex Plus handsets in potentially explosive working environments

This handset fulfils the requirements of the ATEX Directive and meets the required EN and IEC standards (see the appendix in the operating manual). See also the notes in the declaration of conformity.

OpenStage M3 Ex and OpenStage M3 Ex Plus were designed for use in potentially explosive working environments (Ex zones) and in compliance with fire prevention regulations. Local and operational factors may lead to an explosive atmosphere in an Ex zone. Therefore, please observe the following Ex safety notes:

Handset:



- The handset may only be operated in Ex zones where it is certified. Refer to the appendix in the operating manual, the device identification and the EC type examination certificate. A copy of the prototype verification certificate ZELM 08 ATEX 0379 X can be found in the appendix of this operating manual.
- · Users must check the handset for damage and verify that it is operating correctly before using it in the Ex zone. A damaged handset or a handset that is not fully functional may not be brought into or used in the Ex zone.
- The following requirements must be met to satisfy the Ex protection and IP rating IP 65 (casing protection) in an Ex zone:
 - The battery compartment seal must not be damaged.
 - The cover of the battery compartment must be tightly screwed on.
- Deactivate the handset immediately and remove it from the Ex zone if the following situations occur:
 - You notice damage to the handset.
 - If liquids have seeped into the handset.
- Repair a damaged handset immediately.
- Only service employees with Ex zone training and authorisation should repair and service the handset.
- · When swapping out a malfunctioning device/battery, the technician must return the malfunctioning device/battery to the manufacturer while specifying the customer data.
- · Inappropriate use of the handset will result in revocation of its certification for use in Ex zones.



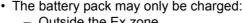
Battery pack:



- Only use the approved battery pack (see → Page 82). Ex authorisation is only valid and the handset can only be operated if this battery pack is installed. Other battery packs are strictly prohibited. If they are used, Ex protection is no longer valid.
- Never open the handset battery compartment in an Ex zone. Battery pack removal, charging or transportation is not permitted in these zones.



Charging the battery pack:



- Outside the Ex zone
- While inside the handset
- Using the supplied charging unit
- The charging unit should only be used outside the Ex zone.

Safety notes 3



Headset:



 A corded headset may not be used in the Ex zone. Only Ex authorised Bluetooth headsets may be used. For more information, consult your system administrator.



USB cable connection:



Data may not be transferred via USB cable in the Ex zone.

Using OpenStage M3, OpenStage M3 Plus, OpenStage M3 Ex and OpenStage M3 Ex Plus



Attention:

- Do not use OpenStage M3 and OpenStage M3 Plus handsets in potentially explosive environments!
- Please observe local safety regulations when using the handset.
- The ringer, signal tones and handsfree talking (speakerphone mode) are played over the loudspeaker. Do not hold the handset to your ear when it rings, when a signal tone is emitted or if speakerphone mode is switched on. Otherwise you may seriously and permanently impair your hearing.
- A transmitter signal is emitted by your handset. Please observe local safety regulations.
- Handsets can interfere with the operation of medical equipment. Please observe the technical requirements of the relevant environment (hospital, for instance).
- The handset can cause unpleasant humming in hearing aids.



Caution:

- To avoid mutual interference, do not operate the handset in the vicinity of electronic equipment.
- · Only use the charging shell provided to charge the handset.
- If you give your handset to someone else, remember to include the operating manual with it.

Using the battery pack for OpenStage M3 and OpenStage M3 Plus



Attention:

- Only use the original battery pack from the manufacturer of the OpenStage M3/ OpenStage M3 Plus!
- Do not use a standard rechargeable battery pack. This can result in serious injury and material damage (risk of explosion, degradation of battery pack cladding, functional interference and handset damage).
- Avoid contact with fire and water.

4 Safety notes

Compliance with BGR 139 (personal alarm functionality)

Only for OpenStage M3 Plus and OpenStage M3 Ex Plus!



Notes:

- For BGR-compliant operation as a personal alarm signal device with a voice communication capability (PNG-S), the handset must operate in conjunction with an alarm server. Handset operation without an alarm server is not BGR-compliant.
- The alarm functionality cannot be deactivated by the user. Deactivation is only possible via a control call from the alarm server.
- For compliance with BGR 139, the handset may only be configured by specially qualified technicians. The PNG configuration menu is PIN-protected to prevent unauthorised configuration changes. The PIN should be kept secret.



Attention:

- The pre-alarm volume starts low and gradually rises until it becomes very loud. Users should be aware of this.
- The battery pack must always be sufficiently charged for the anticipated period of operation. The battery pack's charging capacity diminishes over its life. It should therefore be replaced by specially qualified technicians when capacity levels become insufficient (discharging accelerates over time). If necessary, consult your safety officer.

WFFF mark



Notes:

 All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



- The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.
- For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service, the shop where you purchased the product or your sales representative.

The statements quoted above are only fully valid for equipment which is installed and sold in the countries of the European Union and is covered by the European Directive 2002/96/ EC. Countries outside the European Union may have other regulations regarding the disposal of electrical and electronic equipment.

Controls, parts of the device



- 1 Alarm and emergency call key (red) 12
- 2 LED for indicating mode activation and alarm status
- 3 Example of a 2.5 mm jack for head- 14 set (not for OpenStage M3 Ex/ OpenStage M3 Ex Plus)
- 4 Earpiece
- 5 Display
- 6 Display keys
- 7 Control key
- 8 Speakerphone key
- 9 Talk key
- 10 Star key
- 11 Microphone

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- 12 Jack for pull cord or dummy connector
- 13 Hash key
- 14 Number keys
- 15 On-hook and on/off key
- 16 Message key
- 17 Volume key (+/-)
- 18 Battery cover
- 19 Mini USB connection (under battery cover)
- 20 Screw for battery cover
- 21 Tone ringing/speakerphone loudspeaker
- 22 Notch for attachment clip (both sides)

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Operating instructions

These operating instructions describe your handset and its functions on your communications system.

All functions that can be performed via your handset are described here. If some of the required functions are not available on your handset, it may be due to one of the following:

- · The function is not configured for you or your handset please contact your system administrator.
- Your communications platform does not feature this function please contact your contract partner for the communications system.

Alarm functionality



Only for OpenStage M3 Plus and OpenStage M3 Ex Plus!

OpenStage M3 Plus and OpenStage M3 Ex Plus offer personal alarm functionality with voice communication capability. A device with this functionality is also described in abbreviated form as PNG (personal alarm device) or as PNG-S (personal alarm device with voice communication capability).

A manual alarm can be triggered via an alarm key. Sensors detect non movement, man down and escape states, which can be signalled as automatic alarms.

An integrated time alarm function is used to determine whether the person being monitored is still responsive. A pull cord is used to check whether the OpenStage M3 Plus is still on the monitored person.

OpenStage M3 Plus and OpenStage M3 Ex Plus optionally monitor the following operating functions:

- Battery charging
- · Synchronicity with DECT base
- · Communication with an alarm server

A technical warning is reported on the handset in the event of a malfunction.

For more information on the alarm functionality please refer to \rightarrow Page 71.

Putting the handset into service

Checking the package contents

- Handset
- · Battery pack
- · Accessory pack containing the following:
 - Battery cover
 - Screw for battery cover
 - Allen key
 - Attachment clip
 - Holder for attachment clip
 - Dummy plug (OpenStage M3 and OpenStage M3 Ex only)
 - Connector with cord for man down alarm (OpenStage M3 Plus and OpenStage M3 Ex Plus only)
- · Document "Information on Handset"
- · Document "Safety Notes"

Removing the protective cover



Remove the protective cover from the display before putting the handset into service.

Installing the charger

The charger is designed for operation in closed, dry rooms within a temperature range of +5 °C to +45 °C.

Position the charger on a level, non-slip surface.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.



Please note:

- Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- Protect your handset from moisture, dust, corrosive liquids and fumes.
- 1. Connect the flat plug from the power adapter to the charger.
- 2. Plug the power adapter into the plug socket.



To disconnect the flat plug from the charger, press the release button and disconnect the flat plug.



Fitting the attachment clip

1. Press the attachment clip pin on the back of the handset until the tabs on the sides engage audibly in the recesses on the phone.



2. Slide the attachment clip onto the pin as it clicks audibly into place.



3. Secure the handset with the attachment clip to the belt. To do this, open the brackets by squeezing the free end and attach it to the belt.



To remove the handset, press the opener on the attachment clip and slide the handset from the pin.





While you are wearing the handset on the belt you will be able to read the display without having to remove the handset, see → Page 66.

Inserting the battery

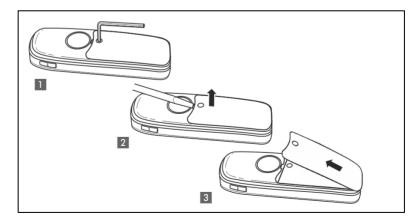
The handset is supplied with an approved battery. The battery is not charged when supplied. It is first charged in the handset.



- Do not remove the battery in Ex zones.
- Please observe the safety notes → Page 2.
- Only use approved batteries → Page 82.
- Open the battery compartment in a dust-free environment only.
- Your phonebook entries and all settings remain stored even if you remove the battery. The date and time settings will be reset.
- Only remove the battery if it is defective. The battery's life diminishes each time it is removed.

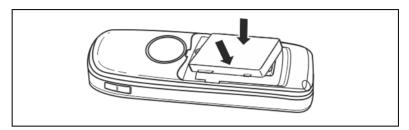
Opening the battery compartment

- 1. Loosen and remove the screw from the battery cover with the Allen key.
- 2. Insert a suitable screwdriver into the recess between the housing and battery cover, turn it and then raise the battery cover.
- 3. Lift up the battery cover from the housing.



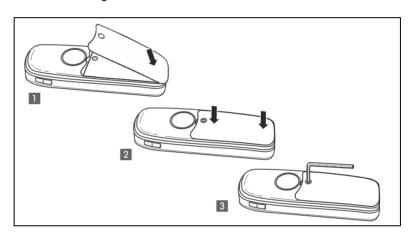
Inserting the battery

Insert the battery pack (at an angle, nose first and the contacts facing down). Then press it down into the compartment until the battery pack's positioning clip firmly snaps into place.



Closing the battery compartment

- 1. Replace the battery cover at the bottom of the housing into the recesses.
- 2. Then press down the battery cover until it rests firmly on the seal.
- 3. Insert and tighten the Allen screw.



Charging and using the battery

To charge the battery, insert the handset into the charging shell with the keypad facing forwards.



Attention:

Only place the handset in the designated charger. (For order numbers see \rightarrow Page 83).

The charging status is indicated by the charge status LED.

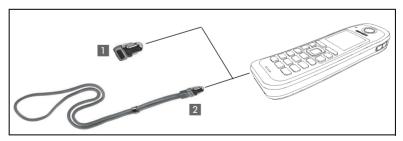
lighting white: charged over 66%
lighting white: charged between 34 % and 66 %
lighting white: charged between 11% and 33%
lighting red: charged below 11%
flashing red: battery almost empty (less than 10 minutes talktime)
Iighting white: battery being charged



- Initial charging: Charge the battery for at least 10 hours without a break, regardless of the charging status icon.
- For future charging: you can replace your handset in the charging shell each time it has been used. Charging is electronically controlled which ensures that the battery is charged optimally.
- The capacity of the Ex battery pack can diminish due to ageing to the
 extent that it is no longer sufficient (increasingly faster discharge) for
 the intended operating life. The Ex battery pack must then be replaced
 by appropriately trained service personnel.

Inserting the dummy plug or connector

Insert the dummy connector (1) / connector with cord (2) into the recess provided. Make sure the dummy connector is positioned correctly.



If you do not require the man down alarm function on the OpenStage M3 Plus or OpenStage M3 Ex Plus you can also use the connector without a cord as a dummy connector.



Regardless of whether or not a cord is used, the handset can be placed with the connector inserted in the charger. Run the cord out from the front of the charger.

Connecting a corded headset



Not for OpenStage M3 Ex and OpenStage M3 Ex Plus!

You can connect a headset with a 2.5 mm jack plug to the left side of your handset.

- 1. To do this, open the rubber cover using your finger nail and bend it outward.
- 2. Insert the jack plug into the socket.



The headset volume corresponds to the setting for the earpiece volume → Page 57.

Use a Bluetooth headset for Ex-proof equipment, → Page 52.

Connecting a USB data cable

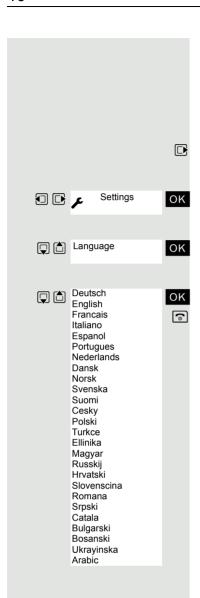


The USB cable must not be connected in Ex zones!

You can connect a USB data cable into the port under the battery cover of your handset.

- 1. To do this, open the battery cover, as when inserting the battery \rightarrow Page 12.
- 2. Insert the mini-USB plug into the socket.





Setting the handset display language

If your preferred language for handset display texts is not set as the default, you can set this yourself.

Opening the main menu

Open the handset's main menu.

Opening the first submenu

Select the menu icon and confirm.

Opening the second submenu

Select the menu item and confirm.

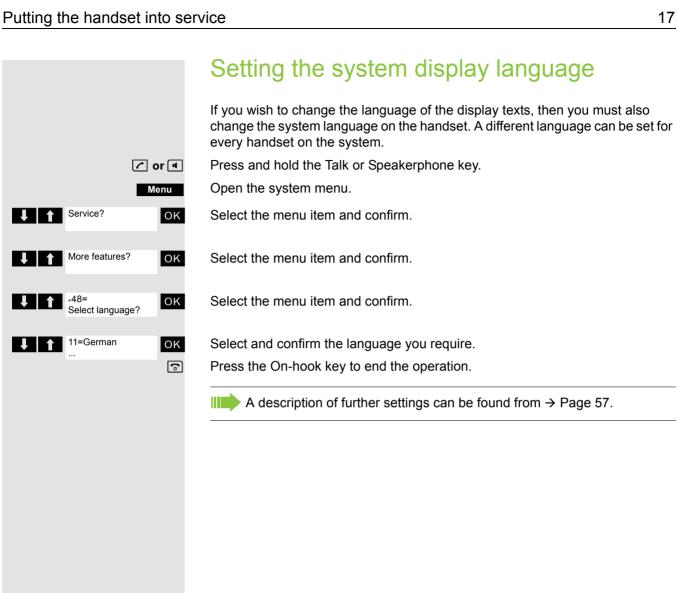
Selecting a language

Select and confirm the language you require.

Press the On-hook key to end the operation.



- If you inadvertently set a display language that you do not understand, press " [] [] [] [] [] and then select the correct language.
- If you want to reset the default display language: → Page 68.
- You can also change the language of the display texts for the communications system: → Page 17.



Description of controls

Function keys

The following function keys are available:

Key	Name	Usage
6	On-hook and on/ off key	End a callCancel functionsGo back to the next menu level upActivate or deactivate the handset
(Talk key	 Answer a call Dial a phone number Open the redial list Access telephone system functions
4	Speakerphone key	 Answer a call Dial a phone number Toggle between handset and speakerphone mode Access telephone system functions
	Message list	Access message lists
* △	Star key	 When entering the phone number: Press and release: Insert "*" Press and hold: Insert "R" In editor mode (string): Show all special characters In idle status: Press and hold to switch on/off the ringer
## 🗝	Hash key	 When entering the phone number: Press and release: Insert "#" Press and hold: Insert a dialling pause (for example between the prefix and the phone number or when checking a mailbox) In editor mode (string): Toggle between uppercase and lowercase and digits In idle status: Press and hold to switch on/off the keypad lock
	Alarm and emer- gency call key	For triggering a manual alarm or emergency call
	Volume key (+/-)	 Adjust the volume for ringtones When conducting a call: Adjust the volume in handset and speakerphone mode and for the headset

Control key

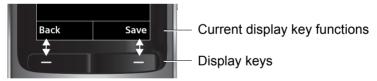
The control key is assigned different functions depending on the operating situation:

Situation	Press top of key	Press bottom of key	Press left side of key	Press right side of key
In idle status	Call volume	Open the hand- set's phonebook	-	Open the hand- set's main menu
During a call	Call volume	Open the hand- set's phonebook	_	Select "Loud- speaker Vol", "GAP DTMF", "Base Settings"
In the main menu	Select a menu icon	Select a menu icon	Select a menu icon	Select a menu icon
In lists and me- nus	Next-higher item in the list	Next-lower item in the list	Next menu level up, cancel	Select an entry (OK)
In the input field	Move the cursor up one line	Move the cursor down one line	Move the cursor to the left	Move the cursor to the right
Change values	_	_	Reduce value	Increase value

The centre key (central key of control key) has an OK function for confirming/adopting a selection.

Display keys

The handset has two display keys, each with one or two functions. When the key is allocated two functions, press the right or left side of the key to select the corresponding function. The display key assignment depends on the operating status.



Some important display keys include:

Icon	Usage
Options	Open a context-specific menu
OK	Confirm your selection
< C	Delete character by character/word by word from right to left
Back	Go back one menu level/cancel operation
Save	Save input
$\rightarrow \rightarrow$	Open redial list





Menu icons in the main menu

The handset's main menu can be opened by right-clicking or pressing the centre key of the control key.

The menu icons are selected by pressing the left/right and top/bottom of the control key.

Alternatively, you can also press one of the numerical keys, e. g. $4 \, \text{G}$ for "Alarm Clock" or $9 \, \text{WXYZ}$ for "Settings".

Menu options that are only available in expert mode are marked with the a icon. Expert mode can be set by switching the menu view from simplified to complete. To set, see \rightarrow Page 67.

Icon	Name	Usage
ч°	Resource Directory	Manage images and tones:
8	Bluetooth	Configure Bluetooth interface:
*	Additional Features	 Alarm and emergency call configuration: [Mode] Activation Configuration (only with Service PIN) Operating Mode (only with Service PIN, only with OpenStage M3 Plus and OpenStage M3 Ex Plus) Display Rotate (only with OpenStage M3 Plus and OpenStage M3 Plus and OpenStage M3 Ex Plus)
		For information on configuring and selecting the operating mode, see the "Alarm and Emergency Call Configuration" Service Manual.
Ö	Alarm Clock	Configure alarm call function.
C÷	Call Lists	Open call list if calls are available.
മ	Voice Mail	Call mailbox if voicemail calls are available on the network answering machine.
P	Organizer	Manage appointments:
V	Directory	Manage phonebook.

Icon	Name	Usage
<i>F</i>	Settings	Configure handset: • Date/Time • Audio Settings — Handset Volume — Advisory Tones — Silent Alert — Ringtones(Handset) • Display + Keypad — Screensaver — Large Font — Colour Schemes — Display Backlight — Keypad Illumination — Auto Keylock • Language • Registration — Register Handset — Select Base (only if registered on several systems) • Telephony — Auto Answer — Area Codes • System — Handset PIN — Handset Reset — Base Reset • Menu View — Simplified — Complete

Conducting calls – the basic functions

You can use your handset to make both internal and external calls.

Internal calls are calls that

- you make within the range of a communications system, for example, within your company,
- you make between networked communications systems, for example, to different company locations.

External calls are calls that you conduct with users of the public telephone network.

Activating/deactivating the handset

9

Press the On-hook key until the activation or deactivation is confirmed by a signal.

PIN

If the default PIN has not been changed (0000), the handset is ready for operation as soon as it is switched on. If a PIN was set, it must be entered before the handset can be operated.

Please enter PIN:



Enter the PIN.

Confirm your entry. The handset is ready to use.

Displaying the connection quality

The strength of the incoming signal is displayed by the "receive field strength" icon in idle status:

®	Flashing, no reception
•	Low receive field strength
71	50% receive field strength
111	75% receive field strength
111	100% receive field strength

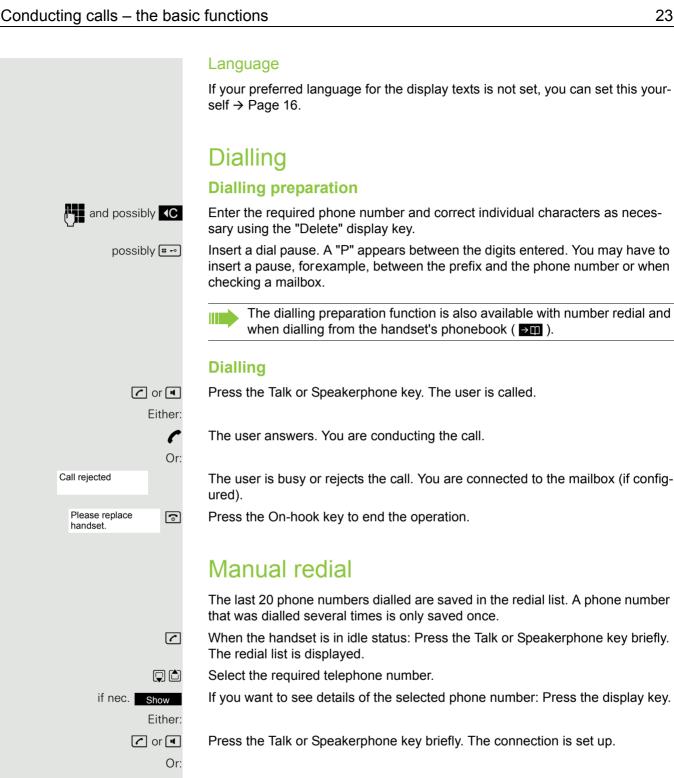
The radio range is different indoors and outdoors \rightarrow Page 82. Please consult your system administrator in the event of range problems.

Charging the battery

You may only use the charging shell provided for the handset.

The handset charges when sitting in the charging shell, even when deactivated.

If the handset deactivates because the battery is flat, it automatically reactivates and is ready for operation as soon as you place it in the charging shell. The charging operation starts. If a PIN was set, it must be entered first to allow charging to start.



Open the redial menu. The menu contains the following functions → Page 29:

- Copy to Directory
- · Automatic Redial
- Display Number
- Delete Entry
- Delete all

Options

or 🔳

Display Number

Select the menu item and confirm.

Change or complete the phone number, for example, with DDIA.

Press the Talk or Speakerphone key briefly. The connection is set up.

Consultation

You interrupt your call to consult with a user (including external users) and then resume the original call.



You are conducting a call.

Activating and conducting an enquiry/consultation call



Activate enquiry. The current call is placed "on hold", so that the first user waits. Enter the phone number for the consultation call.

The number is dialled. The user answers. The consultation starts.

The second user is busy or does not answer



Press the display key to cancel the consultation. You are reconnected with the first partner.

During the consultation you can

- activate call waiting → Page 42 or
- press the menu key to send a callback or message to the second partner.

The consultation is ended and you return to the waiting call

Either:

The second user hangs up. You are reconnected with the first partner.



OK

Menu

Open the system menu.

Select the menu item and confirm.

You will be connected to the first party again. The second partner hears the busy tone and hangs up; an OpenStage handset hangs up automatically.

However, you can also

- toggle between the partners → Page 40,
- set up a conference → Page 41 or
- transfer the waiting partner to the second partner → Page 40.

Answering or rejecting a call

Accepting a call

Your handset rings → Page 63. The caller information appears on the display. The name and/or telephone number of the caller can be displayed. You have the following options for answering a call:



The handset is in the charging shell: Remove the handset from the charging shell (only works if "Auto Answer" is active) → Page 63.



The handset is not in the charging shell. Press the Talk key or Speakerphone key.

When you have accepted the call you can:

- transfer the call → Page 40,
- place the call on hold and consult with someone else in the room → Page 24,
- place the call on hold and call a second partner → Page 24 in order to forward → Page 40 or toggle the call → Page 40 or to set up a conference → Page 41.





Quit and return?

Rejecting a call

Reject call

If you do not wish to be disturbed, you can reject the call.

Confirm the message displayed with one of the two display keys. The call is rejected and the caller hears the busy tone. The caller is then connected to the mailbox (if configured).

Rejected calls are logged in the missed calls caller list → Page 44.

Ending a call



Press the On-hook key briefly or place the handset in the charging shell.

The call charges are displayed, depending on the communications system.

Activating or deactivating the keypad lock

This feature protects against accidentally pressing buttons when the handset is in a pocket, for example. The keypad lock turns off automatically when a call comes in and turns back on when the call has ended.



Press the hash key until the activation or deactivation is confirmed by a signal.

A key icon on the display indicates that the keypad lock is active.

After leaving the radio network

The message "No base" flashes on the display. The handset repeatedly attempts to synchronise with a base. The intervals between synchronisation attempts increase on account of the integrated power saving function.

You can switch off your handset to save the battery.

Conducting calls – enhanced functions

Speakerphone mode

Features

Speakerphone mode offers you the following advantages:

- Other persons can listen to and participate in the call.
- · Your hands are free.
- When dialling, you can hear the ring tone, for example, without having to lift the handset to your ear.

Speakerphone mode can be used effectively up to a background noise level of 50 dB (A).

Activating speakerphone mode

Speakerphone mode can be activated during a call, when dialling or when answering a call:

Press the speakerphone key. Inform the other party when you want to activate the speakerphone to let others listen in.



Make sure you switch back to handset mode before you return the telephone directly to your ear. In this way you can avoid causing damage to your hearing.

Switching between speakerphone and handset mode

Press the speakerphone key. The handset switches from speakerphone to handset mode or vice versa.



If you wish to replace the handset in the charging shell during a call, for example, because the battery is flat, hold down the Speakerphone key to prevent the call from being disconnected.

Setting the speakerphone volume

The volume can be set during the call \rightarrow Page 57.

Conducting calls with the headset

The handset can be used with a corded and cordless headset.

Corded headset



Not for OpenStage M3 Ex and OpenStage M3 Ex Plus!

You can connect a corded headset via the jack on the side of the handset, see → Page 15. The headset must have a (2.5 mm) jack plug.

The earpiece and microphone functions are activated on the headset once it is connected.

Cordless headset

You can use a cordless Bluetooth headset with your handset. This means your hands are free while making calls and there are no annoying cables, for example, when you are working at your computer or when you are on the road.

Your Bluetooth headset must be registered on your handset before you can use it for the first time. After this, you can continue to use your Bluetooth headset until you decide to deregister it.



Bluetooth

Search for Headset

Found Devices

Trust Device

S55 Headset

OK

ΟK

Options

OK

- If you register a headset, any headset that is already registered will be overwritten.
- · If you would like to use a headset with your handset that is already registered at another device (e.g. a handset), please deactivate this connection before you start the registration process.
- Theoretically, third parties can tap Bluetooth connections.
- · To improve protection against unauthorised tapping, deregister any devices you no longer require.

During a call, a second caller is not signalled at the Bluetooth headset.

Registering a Bluetooth headset at the handset

8 Set the headset to login mode (see the user manual supplied with your headset).

Open the handset's main menu.

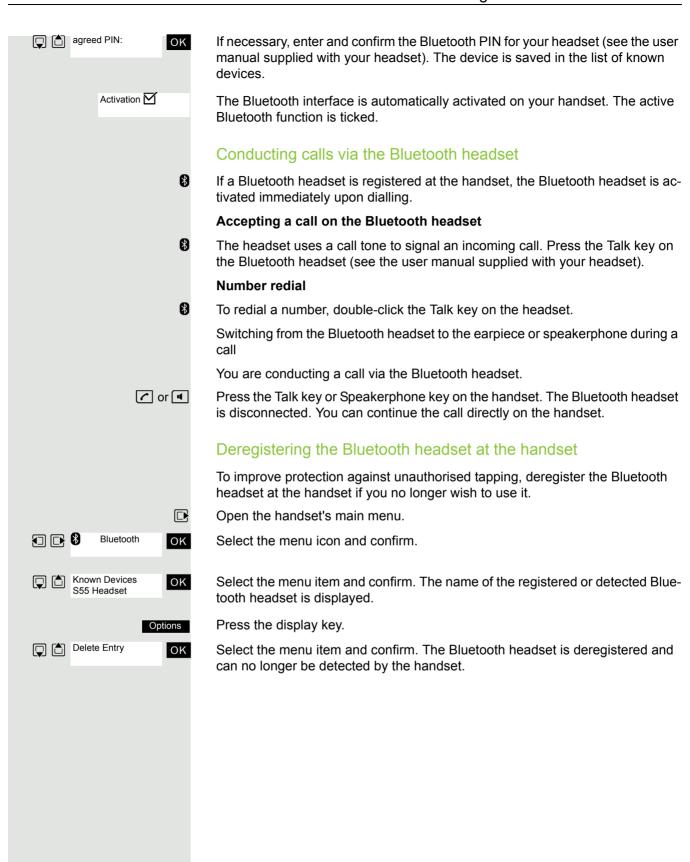
Select the menu icon and confirm.

Select the menu item and confirm. The handset searches for a Bluetooth headset and sets up a wireless connection. The names of the devices found are displayed.

Select the required headset.

Press the display key.

Select the menu item and confirm.



Number redial

The last 20 phone numbers dialled are saved in the redial list. A phone number that was dialled several times is only saved once.

If you tried to call a party from the handset's telephone directory, the name of the party is displayed in case of number redial. For information on manual number redial, see \rightarrow Page 23.

Automatic redial

The phone number is automatically redialled ten times at 20-second intervals. Speakerphone mode is automatically activated, the Talk key flashes. The function is deactivated after ten unsuccessful attempts and when a call is made in the interim.

Press the Talk key. The redial list is displayed.

Select the required telephone number.

Press the display key.

Select the menu item and confirm. Automatic redial is activated.

The user answers. Press the Talk key and conduct the call.

If you wish to cancel the function: press the Display key or any key.

Deleting a redial entry or list

Press the Talk key. The redial list is displayed.

Select the required telephone number.

Options Press the display key.

Either:

Or:

OK

9

OK Either:

Or:

OFF

Options

Automatic Redial

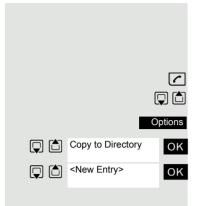
Delete Entry

Delete All

Select the menu item and confirm. The telephone number is deleted.

Select the menu item and confirm. The redial list is deleted.

Press the On-hook key to end the operation.



Adding a telephone number to the redial list

During dial preparation, you can add a number from your handset's redial list to your phonebook.

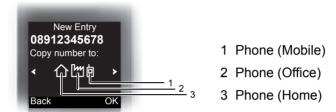
Press the Talk key briefly. The redial list is displayed.

Select the required telephone number.

Press the display key.

Select the menu item and confirm. The phonebook is displayed.

Select the menu item and confirm. The following selection mask appears:



Select the icon for the required phone number type under which the phone number is to be added.

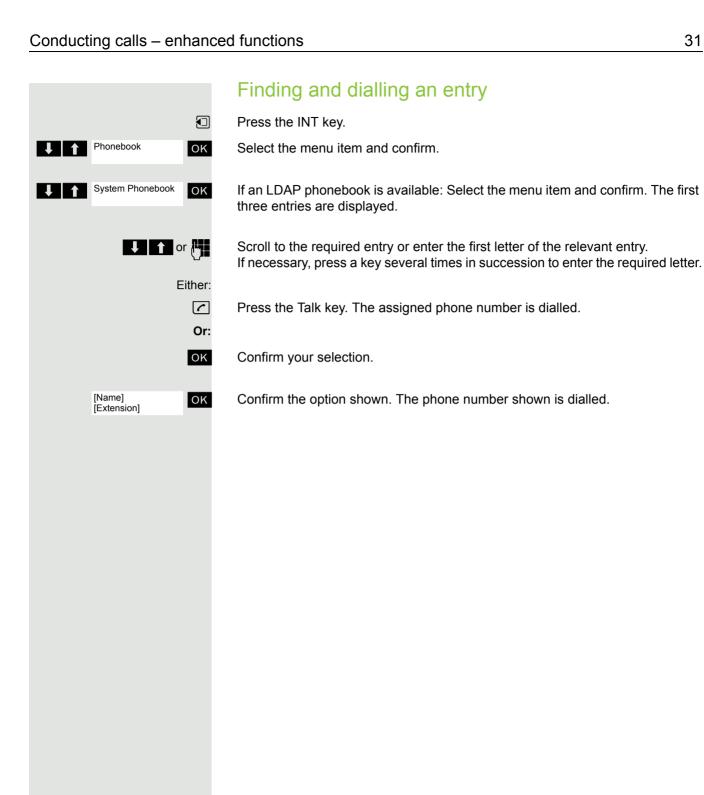
OK Confirm your entry.

Enter the remaining contact information, such as the first name and surname. For further information, see \rightarrow Page 33 and \rightarrow Page 34.

Phonebook of communications platform

If configured, phone numbers can be searched for and dialled based on the names in the system phonebook.

If the caller's phone number is saved in the system phonebook for an incoming call, the associated name is shown on the display while the handset is ringing. Additional phonebooks: Handset's local phonebook \rightarrow Page 33 and LDAP phonebook \rightarrow Page 32.



LDAP phonebook If an LDAP directory service is available to you, phone numbers can be searched for and dialled based on the names in this phonebook. Additional phonebooks: Handset's local phonebook → Page 33 and system phonebook → Page 30. Finding and dialling an entry Press the INT key. Phonebook ОК Select the menu item and confirm. LDAP Phonebook OK If a system phonebook is available: Select the menu item and confirm. Search Dialog OK Enter the first letter of the entry in the search dialog and confirm. [Name] If necessary, press a key several times in succession to enter the required letter. Either: No entry is found. No Entry ОК If no entry corresponds to the search pattern, "No Entry" is output. Delete individual letters or change the input and confirm again. Or: One or more entries are found. [Name] OK Select the name and confirm. Either: Press the Talk key. The assigned phone number is dialled. Or: OK Confirm your selection. [Name] OK Confirm the option shown. The phone number shown is dialled. [Extension]

The handset's phonebook

You can save contact information for frequent call partners in the phonebook. Once a phone number has been saved in this way you no longer have to enter it in full when you want to call someone. All you have to do is select the required phonebook entry.

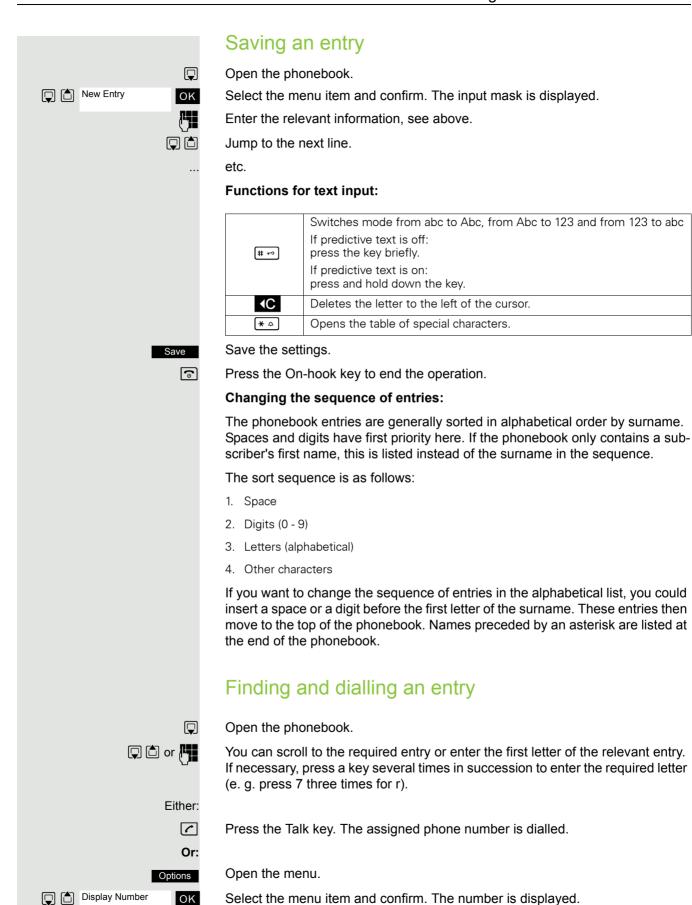
You can save a total of 500 entries at most in the phonebook.

Gigaset QuickSync → Page 52 is a software application for transferring data between your cordless OpenStage phone and your PC. You can use it at your phone to load data from your PC to your OpenStage over a USB data cable or Bluetooth and synchronise contacts with Microsoft Outlook, Microsoft Outlook Express and contacts in Microsoft Windows.

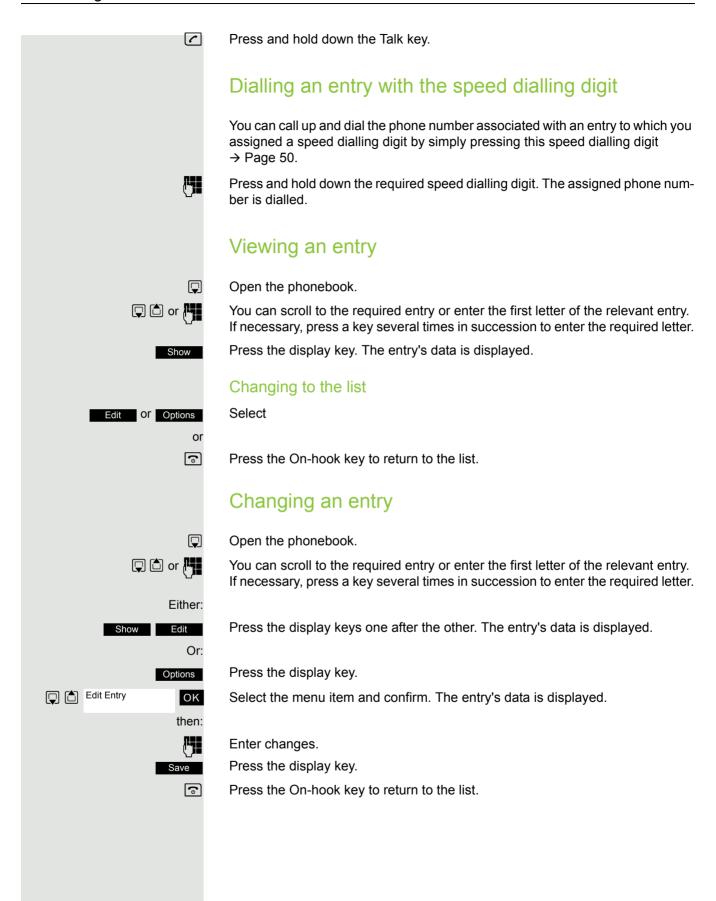
You can save the following contact information for every entry in the phonebook:

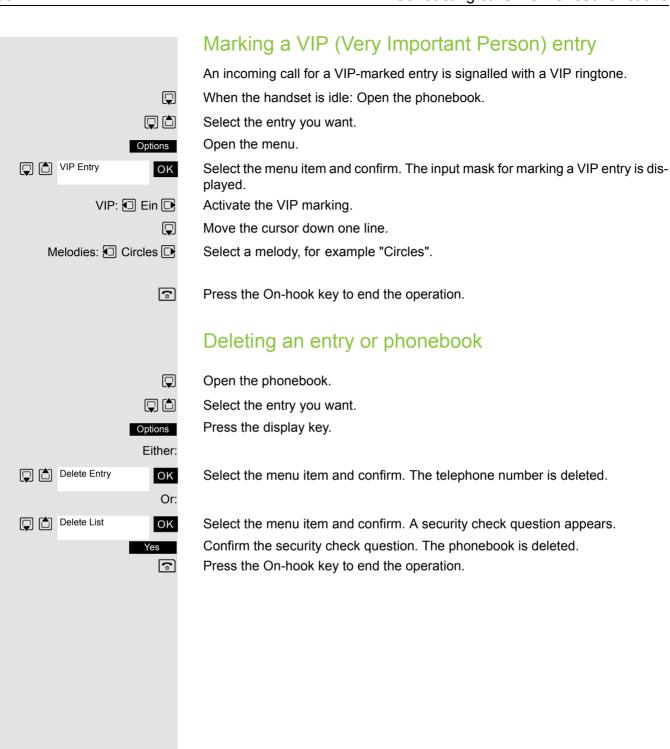
Information	Explanation
First Name*, Surname	A name must be entered in at least one of the fields. Each name can contain up to 16 characters.
Phone (Home), Phone (Mobile)*, Phone (Office)*	A number must be entered in at least one of the fields. Each number can contain up to 32 digits.
E-mail*	E-mail address with up to 60 characters. The special character "@" can be inserted after pressing the asterisk key.
Anniversary	You can select either "On" or "Off". If "On" is selected: • Anniversary (Date): Day/month/year, 8 digits* • Anniversary (Time): Hour/minute, 4 digits, for reminder call • Anniversary (Signal): Type of signalling, acoustic or visual (time need not be specified)
Caller Melody (VIP)	Mark an address book entry as a VIP (Very Important Person) by assigning a specific ringtone to it.
Caller Picture*	Display a picture for an incoming call when CLIP is active. Caution: This function is not supported by the system and should therefore not be used.

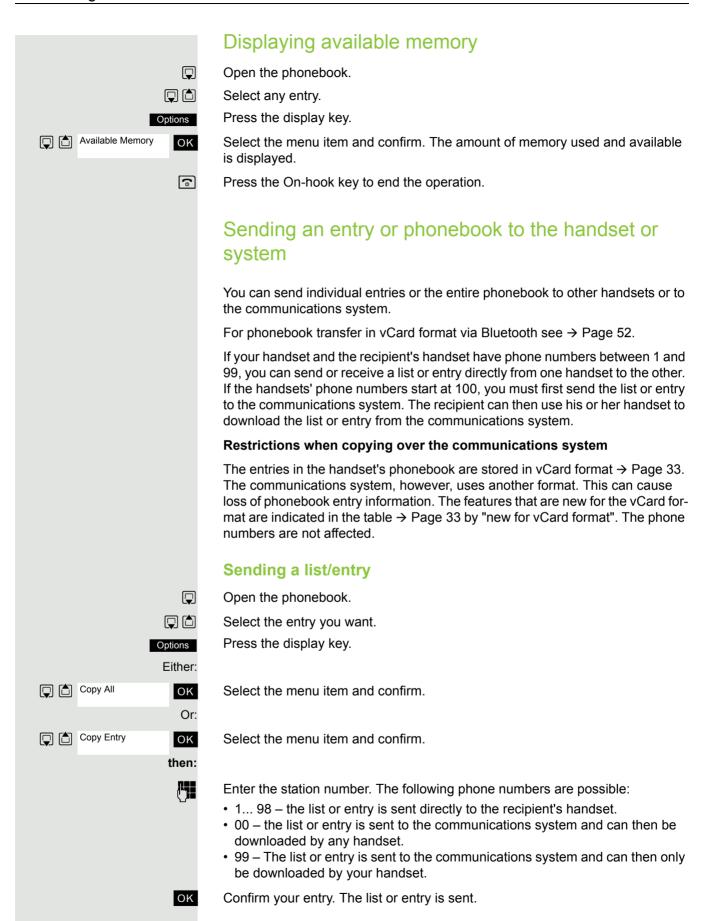
^{* =} new for vCard format

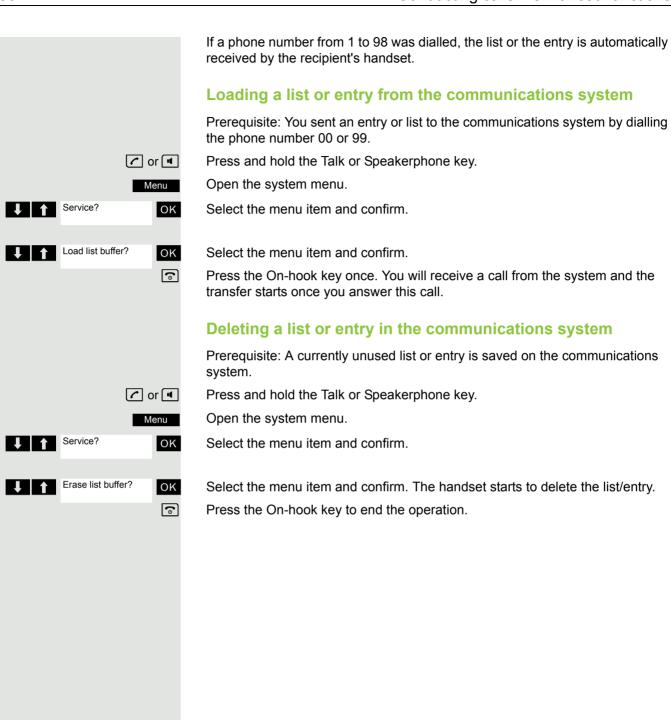


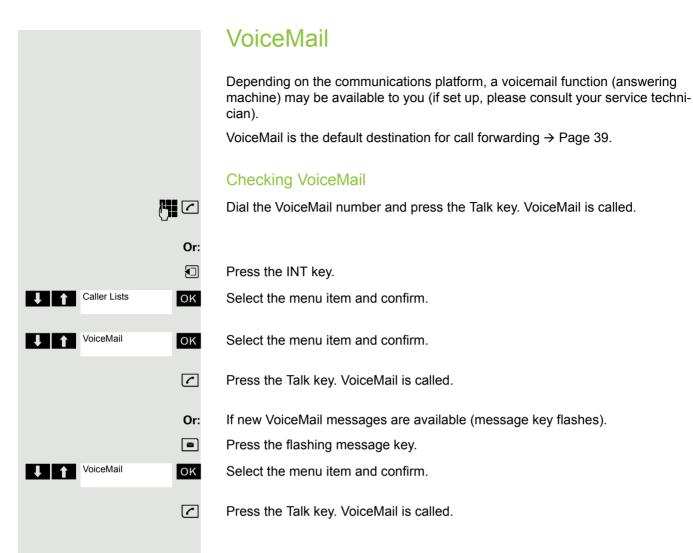
Change or complete the phone number, for example, with DDIA.











Using dual-tone multifrequency signalling

Your handset operates on the basis of digital information transmission. However, certain applications, for example answering machines, can only be operated using analogue technology. For this you have to send signals using the dual-tone multifrequency signalling (DTMF) process.

Depending on how your system is configured (automatic tone dialling on or off-to be configured by the service engineer) you must first switch to DTMF dialling. This means, for example, that you can communicate with a variety of voice storage systems.

You will find further details in the operating instructions for the relevant applications.

Conducting calls – with multiple users

Transferring a call

Transferring a call means that you wish to hand over a call you are conducting on your handset to another user.

Transferring (without announcing the call transfer)

You can use this function to forward a call you answered to another user.

Enquiry Press the display key.

(a)

Toggle

Enter the phone number of the user to whom the call is to be transferred. The current call is placed "on hold", so that the first user waits.

The number is dialled.

Press the On-hook key. The target user's phone rings. He picks up the call by lifting the handset.

You receive a recall:

If the required user does not answer for some time after the transfer.

Transfer (announcing the transfer)

You can use this function to forward a call you answered to another user.

Press the display key. The current call is placed "on hold", so that the first user waits.

Enter the phone number of the user to whom the call is to be transferred.

The number is dialled. The user answers. You announce the call presently on hold.

Press the On-hook key. The user takes the call.

Toggling (switching between calls)

The Toggle function allows you to switch between two users without allowing them to speak to each other directly. The two users can be either external or internal users. You can also withdraw from the calls and connect the two users with each other. You can also start a conference.

You are conducting a call.

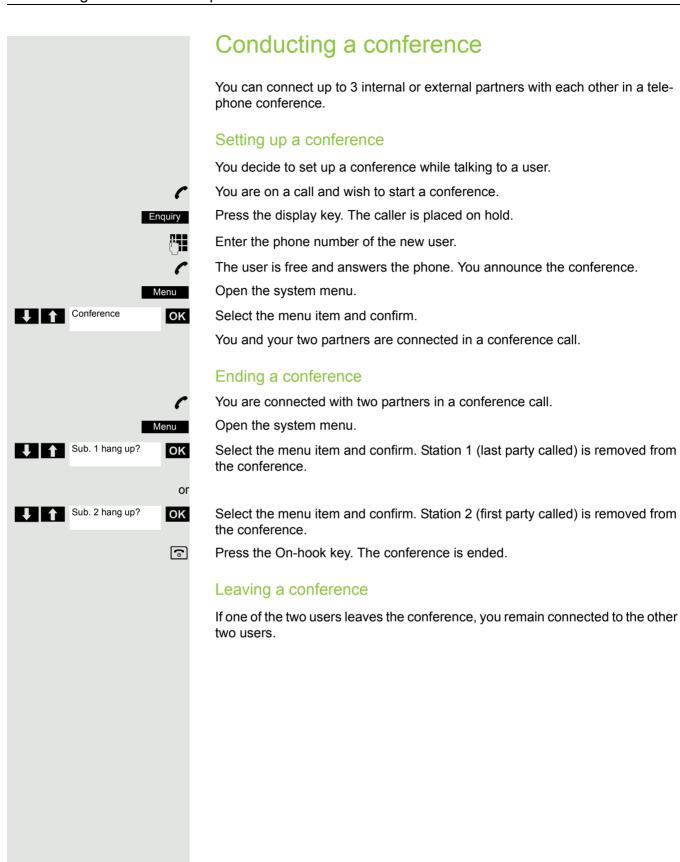
The second user answers.

Enquiry Press the display key. The current call is placed "on hold", the user waits.

Enter the phone number of the second user.

Press the display key to switch between the two calls.

When you terminate the call, both parties are connected to one another.



\blacksquare Telephony OK OK call waiting deactivated ок (a) answer a call OK

Second call (call waiting)

If the call waiting function is set up, you can accept second calls on your handset.

When a second call is incoming (call waiting), you will be informed of the second call during a call by a call waiting tone and a message on the display. The caller hears a ringing tone. You can decide whether to accept or reject the second call.

You can activate and deactivate second calls. If the function is deactivated, the second caller hears a busy tone or is forwarded to another number.

Activating call waiting

Press the INT key.

Select the menu item and confirm.

Select the menu item and confirm.

Select the menu item and confirm. The display shows "activated".

Press the On-hook key to end the operation.

To deactivate, repeat the procedure.

Placing the call on hold, accepting the second call

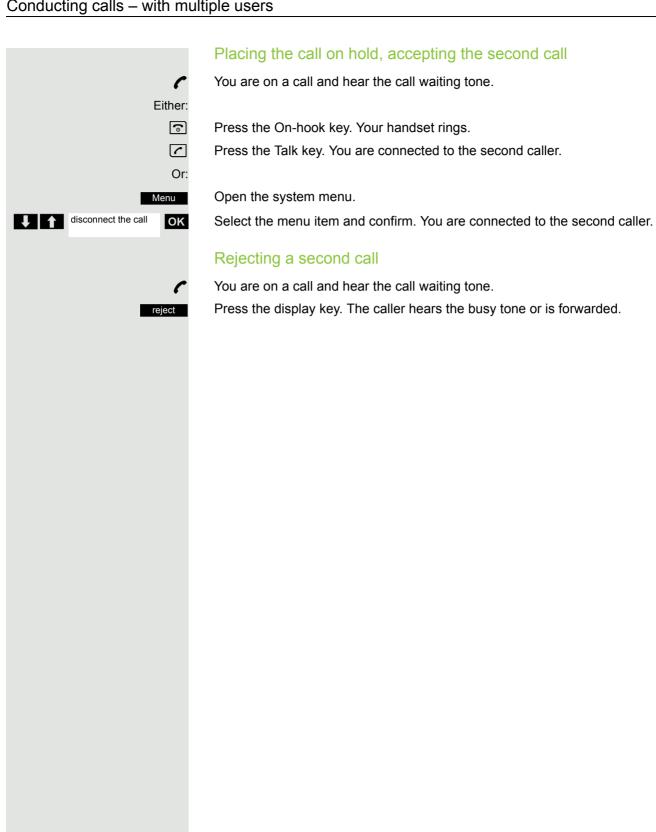
You are on a call and hear the call waiting tone.

Open the system menu.

Select the menu item and confirm. You are connected to the second caller. The first call is now on hold.

You can now:

- Transfer the call → Page 40
- Toggle between calls → Page 40
- Initiate a conference → Page 41



44 Caller lists

Caller lists

All calls are logged in caller lists. There is a separate list for the following call types:

- Calls for VoiceMail → Page 39 (if set up).
- · Missed calls.
- · Forwarded calls.
- · Answered calls.

Up to ten calls per list are stored in chronological order. Each call is assigned a time stamp. The display starts with the latest call request still not called. When several calls are received from one caller, the number of calls is shown.

Entries in the caller lists can be transferred to the redial list.

Working with list entries

Selecting an entry

Either:

Press the message key.

Or:

Press the INT key.

OK

Select the menu item and confirm.

↓ ↑ OK

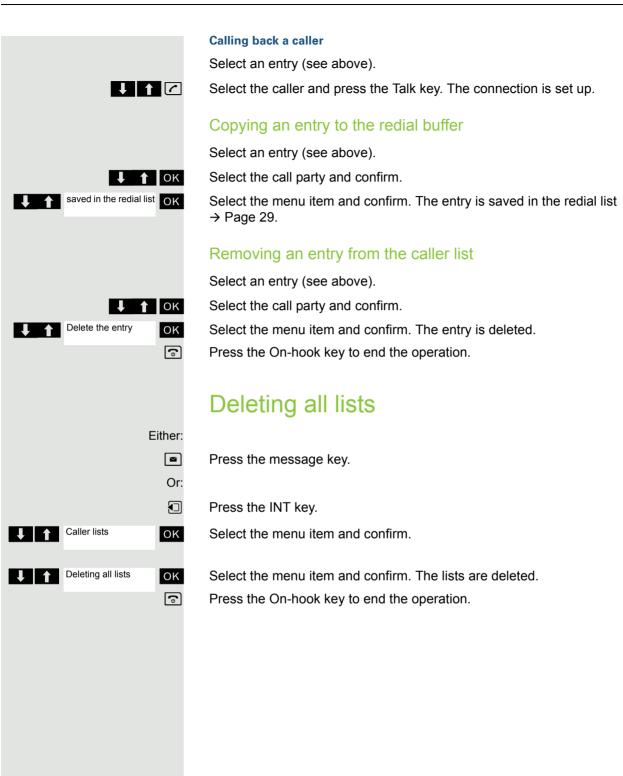
Caller lists

Select "VoiceMail", "missed", "forwarded" or "answered" and confirm.

↓ ↑ OK

Select the call and confirm.

Caller lists 45



Additional functions

Handset alarm clock function

When the alarm clock is activated, it rings every day or every day from Monday to Friday at the set time. The alarm clock is deactivated during automatic number redial.



OK

Alarm Clock

The alarm will only sound with the set melody if the handset is in idle status. During a call, the alarm is only signalled by a short tone.

Prerequisite: The date and time must be set.

1

Setting the alarm clock

The handset is in idle status.

Open the handset's main menu.

Select the menu icon and confirm. The input mask for setting the alarm is displayed.



- Alarm activation: On/off
- 2 Time in the format [HH:MM], for example 19:05 = 1905
- 3 Alarm rings every day or only Monday Friday
- 4 Volume can be set to five different levels + crescendo ring
- 5 Adjustable melodies
- Define the setting.
 - Move the cursor down one line.
 - Enter the time.
 - Move the cursor down one line.

etc.

Save the settings.

The alarm clock is activated.

Press the On-hook key to end the operation.

Deactivating an alarm/repeating after a pause

The alarm rings for 60 seconds. The symbol appears on the display. If you do not press anything, the alarm repeats after five minutes and then deactivates.

During the alarm:

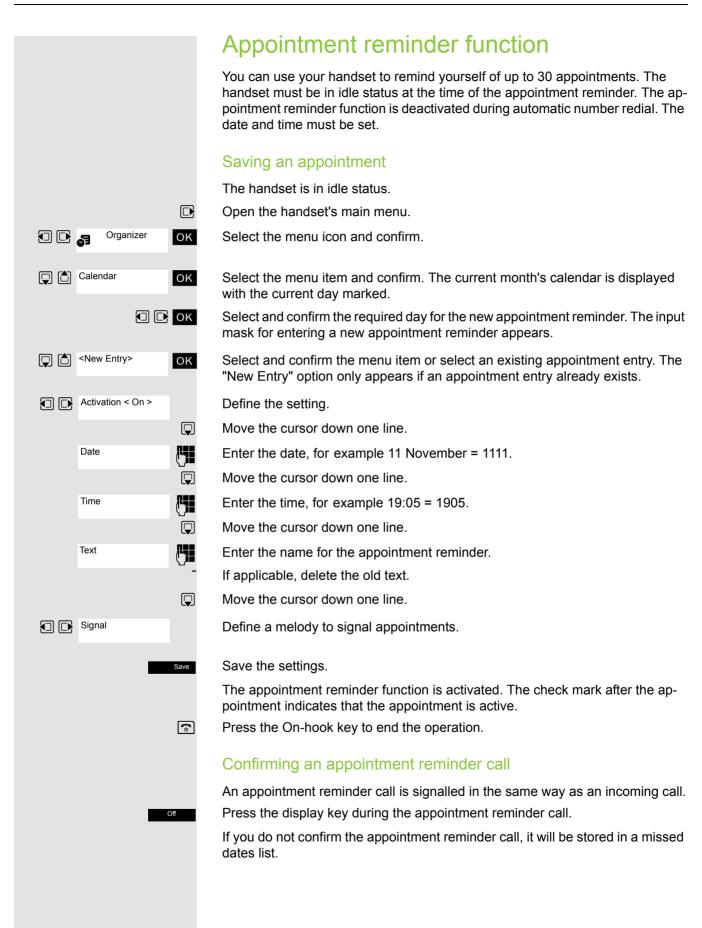
Either:

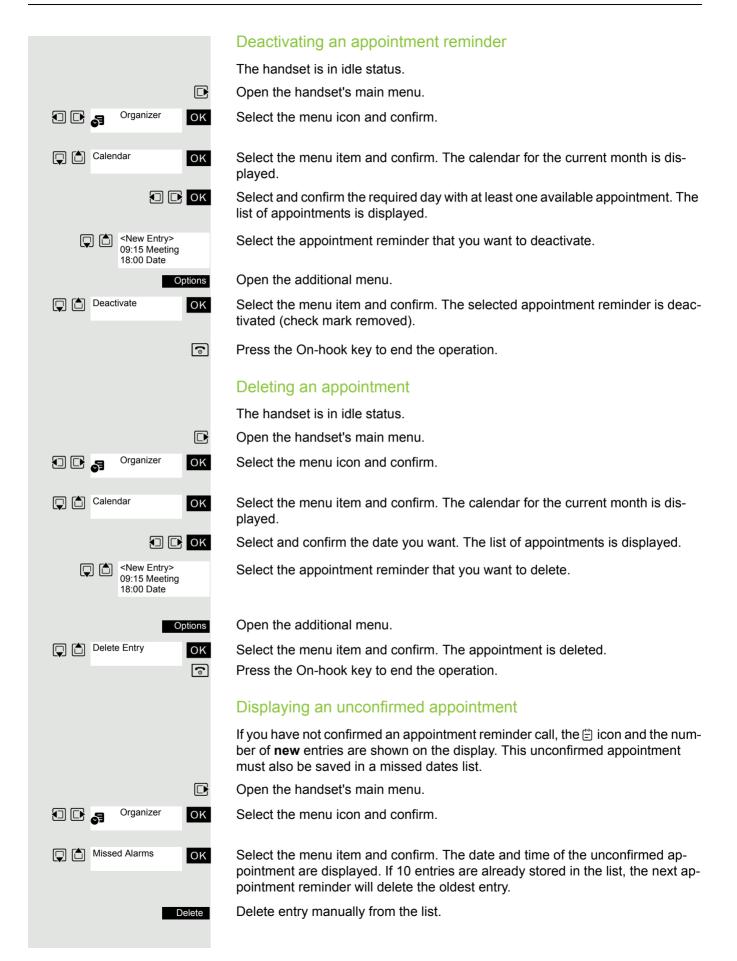
(a)

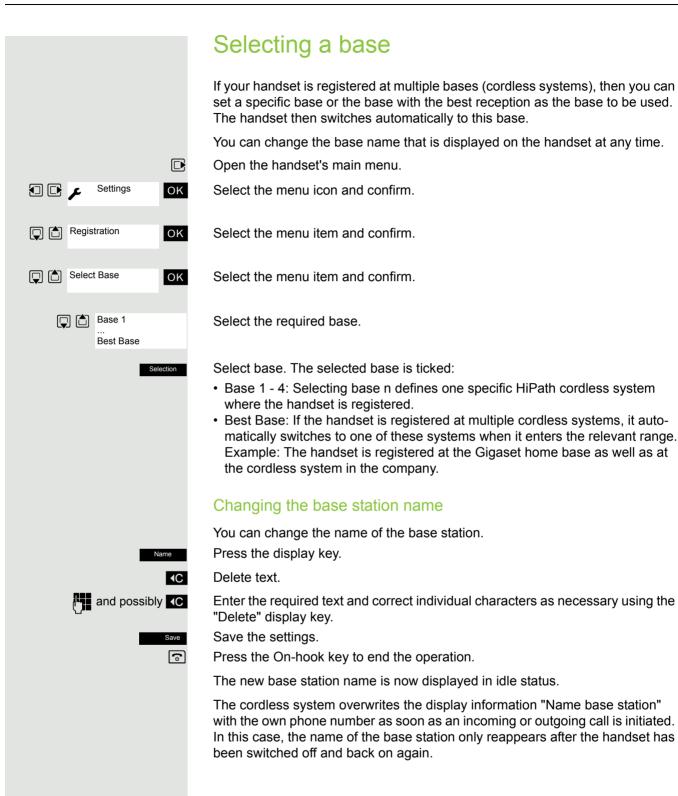
Press the display key. The wake-up call is deactivated.

Or:

Press the display key or any key. The alarm deactivates and is repeated after five minutes. The alarm is repeated twice and then permanently deactivated.











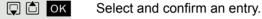
You can assign functions to display keys and/or change the current assignment. The function is then started by pressing the key.

Changing the assignment

Press and **hold** the required display key.

A list of the functions that can be programmed on the key is displayed. The following functions are available for selection:

- INT
- · Alarm Clock
- Calendar
- Bluetooth
- Redial



Calling the function

Press the required display key **briefly**.

The function is selected.

Call control from the PC

You can initiate calls using a CTI program (CTI = Computer Telephony Integration). The call is conducted as usual on your handset.

The CTI program depends on your communications platform:

- · OpenScape Office LX/MX: myPortal
- OpenScape Voice: WebClient

Initiating calls from the PC

Call a subscriber using a CTI program (see operating instructions for software).

Your handset rings and the message "CTI Call In" and the phone number/name of the subscriber is displayed.

Accept the call. As soon as you lift the handset, the subscriber is called.

CTI Call In [Extension]



Data communication with the PC

To enable your handset to communicate with the PC, the **Gigaset QuickSync** program must be installed on your PC (free to download at http://wiki.unify.com/wiki/DECT Handset accessory)

After installing "Gigaset QuickSync", connect the handset to your computer using Bluetooth → Page 52 or via a USB data cable → Page 15.

Transferring data

Start the "Gigaset QuickSync" program. You can now:

- · Synchronise your handset's address book with Outlook
- Download caller pictures (BMP, JPG, GIF) from the computer to the handset
- Download pictures (BMP, JPG, GIF) as screensavers from the PC to the handset
- Download sounds (ringer melodies) from the PC to the handset

"Data Transfer" is shown on the display during data transfer between the handset and PC. During this time, the keypad is disabled and incoming calls are ignored.

Bluetooth interface

Before you can use your Bluetooth device, activate Bluetooth, ensure the devices are visible and then register the handset.

You can register one Bluetooth headset at the handset. You can also register up to five data devices (PCs, PDAs and handsets) to send and receive address book entries as vCards or exchange data with the computer (→ Page 56).

To use the phone numbers, dialling codes (country and area code) must be stored in the directory (→ Page 67).

You will find a description of how to operate your Bluetooth devices in the user quides for these devices.



Attention:

The mobile phone will not be accessible when activating or deactivating Bluetooth.

Third parties can tap Bluetooth connections.

Activating/deactivating Bluetooth mode

You can deactivate the Bluetooth interface if you do not need it for extended periods of time. This increases your handset's standby time.

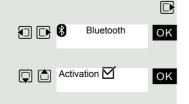
Open the handset's main menu.

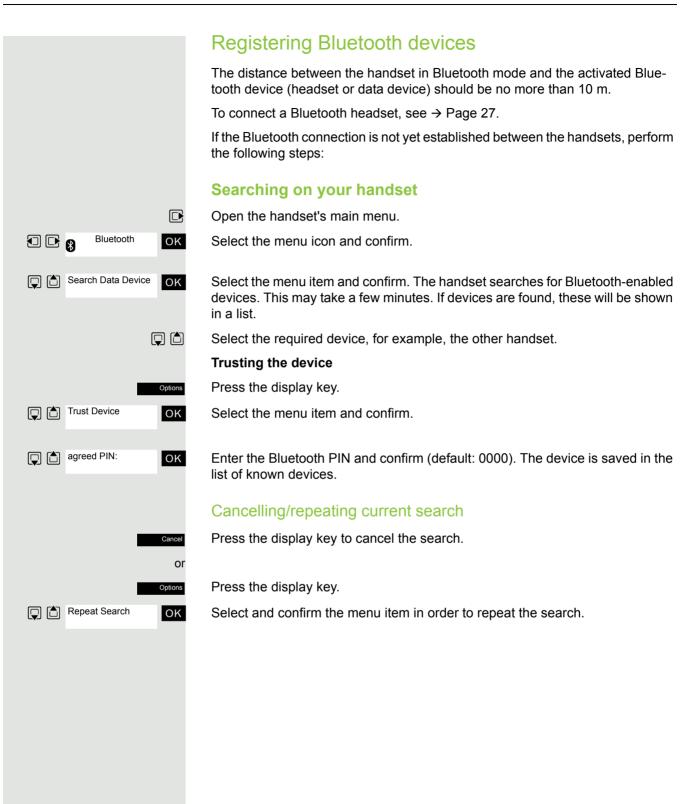
Select the menu icon and confirm.

Select the menu item and confirm.

The active Bluetooth function is ticked.

Confirm again to activate.







Rejecting/accepting an unregistered Bluetooth device If a Bluetooth device that is not registered in the list of known devices tries to connect with the handset, you will be prompted on the display to enter the PIN for the Bluetooth device (bonding). Rejecting (a) Press the On-hook key briefly. **Accepting Ш** ок Enter the PIN for the Bluetooth device you want to accept and confirm. If you have accepted the device, you can use it temporarily (i.e. as long as it is within receiving range or until you deactivate the handset) or save it to the list of known devices. Following PIN confirmation Press the display key to add the device to the list of known devices. or Press the display key to use the device temporarily. No Changing the Bluetooth name of own handset You can change the handset name used to identify it on the display of another Bluetooth device. Bluetooth OK Select the menu icon and confirm. Own Device Select the menu item and confirm. OK Press the display key. Rename. Press the display key.

56 Phonebook transfer To transfer the phonebook data between handsets or with the system without using Bluetooth, see → Page 37. Prerequisite: The Bluetooth connection between the devices is established → Page 53. Open the phonebook. Select the entry. Press the display key. Options Copy Entry OK Select the menu item and confirm. or Copy All OK Select the menu item and confirm. vCard via Bluetooth: OK Select the menu item and confirm. Trusted Devices OK Select and confirm the target device or the other handset. The vCard data is sent to the target device. Now follow the instructions on your handset display.

Setting the handset

You can change the standard settings of the handset if you are not happy with them.

Setting the speaker volume During a call

You can adjust the speaker volume during a call via the earpiece or speakerphone using a menu function. The relevant volumes are adjustable depending on whether you are conducting the call via the earpiece or speakerphone.

You are conducting a call.

Press the control key to open the **Handset Volume** menu.

Adjust the earpiece or speakerphone volume.

Save the settings.

or

OK

OK

OK

1 D p

Audio Settings

Handset Volume

Earpiece Speaker

The setting will be saved automatically after approx. 3 seconds.

In idle status

You can change the speaker volume via the menu or using the (1) key in idle mode.

Changing the volume via the menu:

Open the handset's main menu.

Select the menu icon and confirm.

Select the menu item and confirm.

Select the menu item and confirm.



OK

Select the required menu item.

Define the setting.

Press the display key.

10 0

Audio Settings

Advisory Tones

Key Tones Confirmation Battery

عر 🗗 🗗

Audio Settings

Silent Alert

Setting advisory tones



OK

OK

OK

OK

OK

ОК

Can only be set if this menu item is visible. To set, see \rightarrow Page 67.

The advisory tones have the following meaning:

Advisory	Explanation
Key Tones	Every key press is confirmed.
Confirmation	 Confirmation tone when saving inputs/settings and when placing the handset in the charging shell Error beep (decrescendo tone sequence) to signal incorrect inputs End-of-menu beep at the menu end
Battery	The batteries must be charged.

Open the handset's main menu.

Select the menu icon and confirm.

Select the menu item and confirm.

Select the menu item and confirm.

Select the required menu item.

Activate or deactivate.

Save the settings.

Activating/deactivating the vibration alert

Incoming calls and other messages are indicated by a silent alert.

Open the handset's main menu.

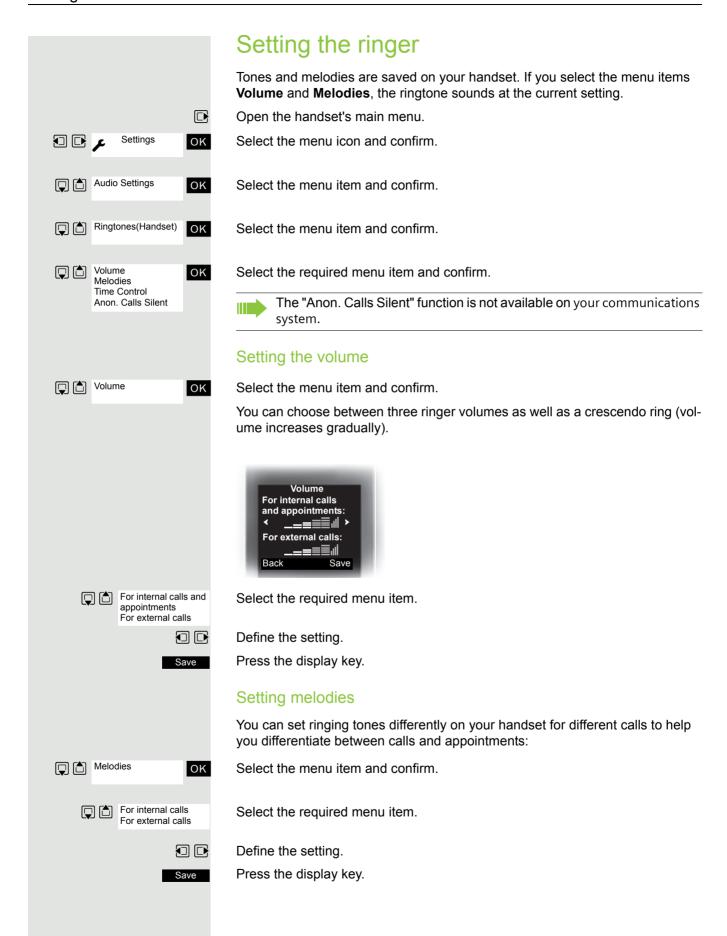
Select the menu icon and confirm.

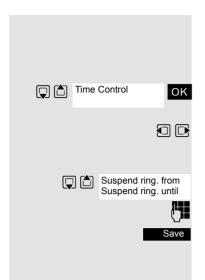
Select the menu item and confirm.

Select the menu item.

Press the display key.

Activate or deactivate.





60

Setting time control for external calls

Specify a time period when you do not want the telephone to ring, for example during the night.

Select the menu item and confirm.

Specify On or Off.

If active:

Select the required menu item.

Enter the time.

Save the settings.

Setting ringing tones and pictures with resource directory

Your handset's resource directory is used to manage sounds that you can use as ringing tones and pictures that you can use as screensavers. The resource directory can manage the following media types:

Туре	Format		
Sounds: Ringtones Monophonic Polyphonic Imported sounds	Internal Internal Internal WMA, MP3, WAV		
Pictures: Caller picture Screensaver	BMP, JPG, GIF 128 x 86 pixels 128 x 160 pixels		

Your handset comes with a number of mono- and polyphonic sounds and pictures pre-installed. You can listen to the available sounds and display the pictures.

You can download pictures and sounds from a PC → Page 52. If there is not enough memory available, you must first delete one or more pictures or sounds.

Viewing screensavers and caller pictures / Playing sounds

Open the handset's main menu.

Select the menu icon and confirm.

Select the required menu item and confirm.

Select the entry.

OK

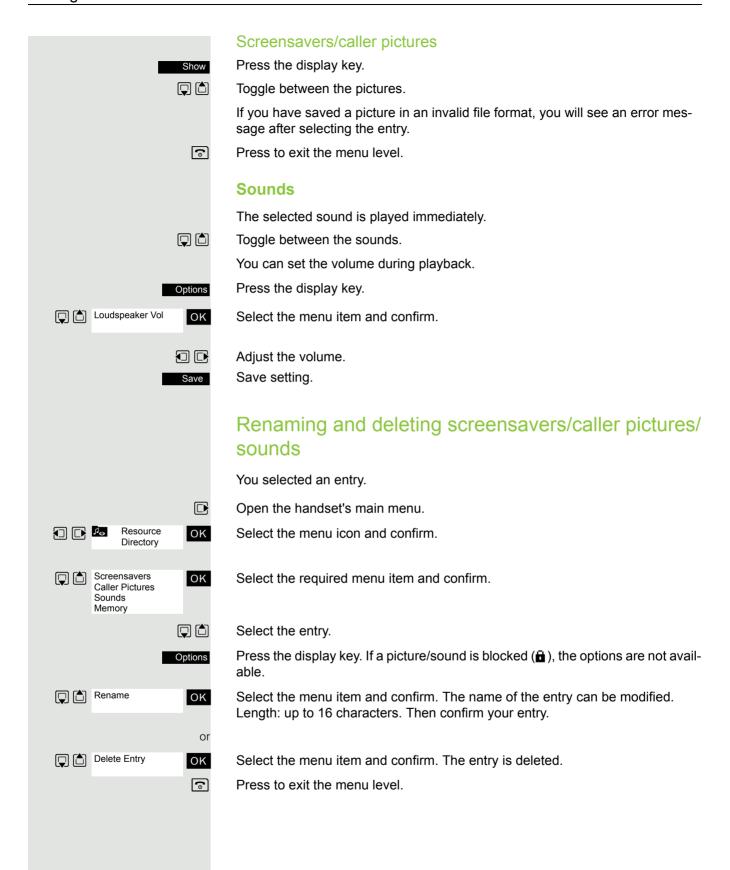
OK

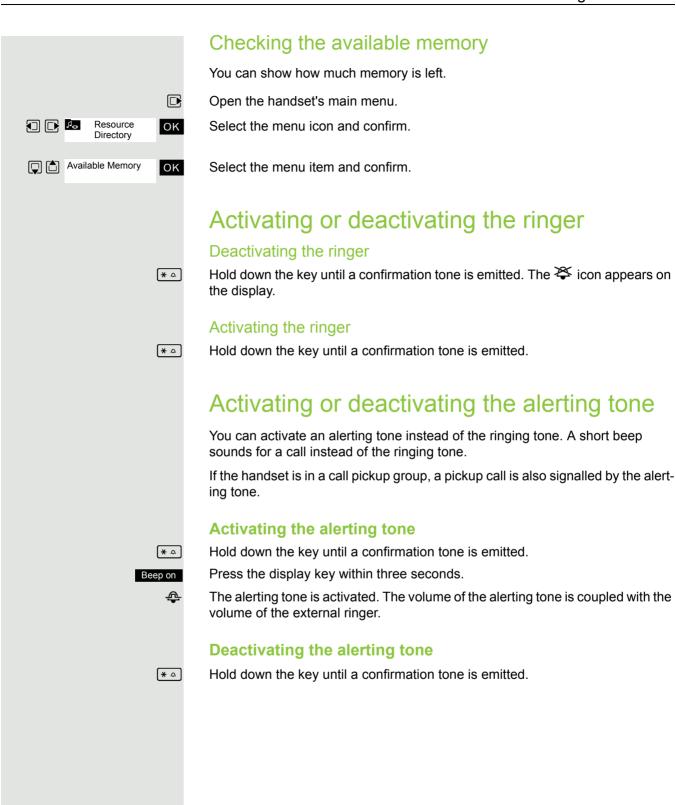
Screensavers
Caller Pictures

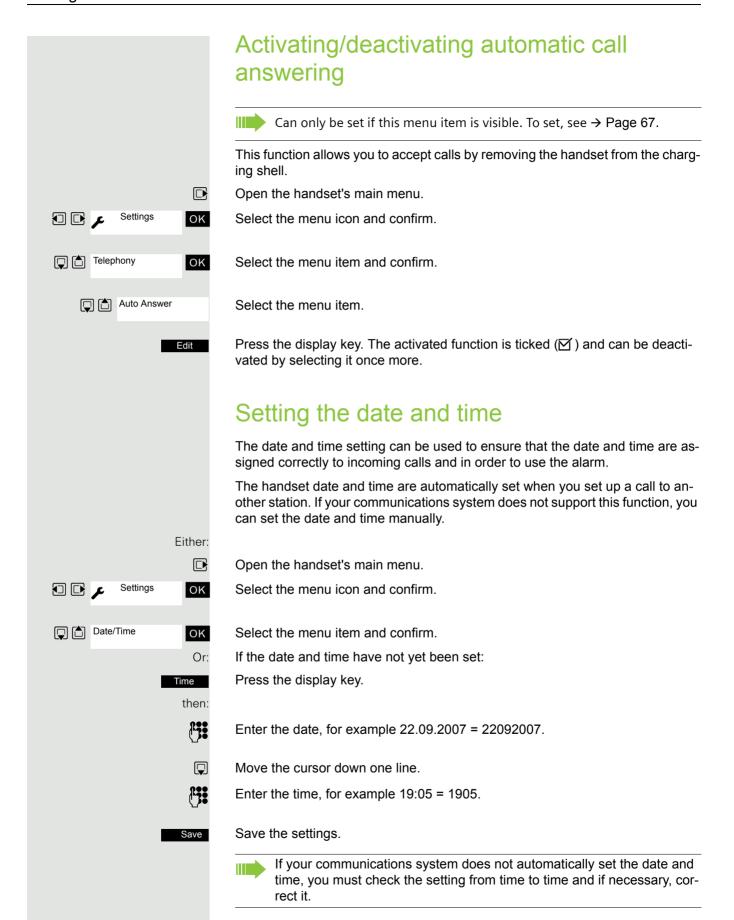
Sounds Memory

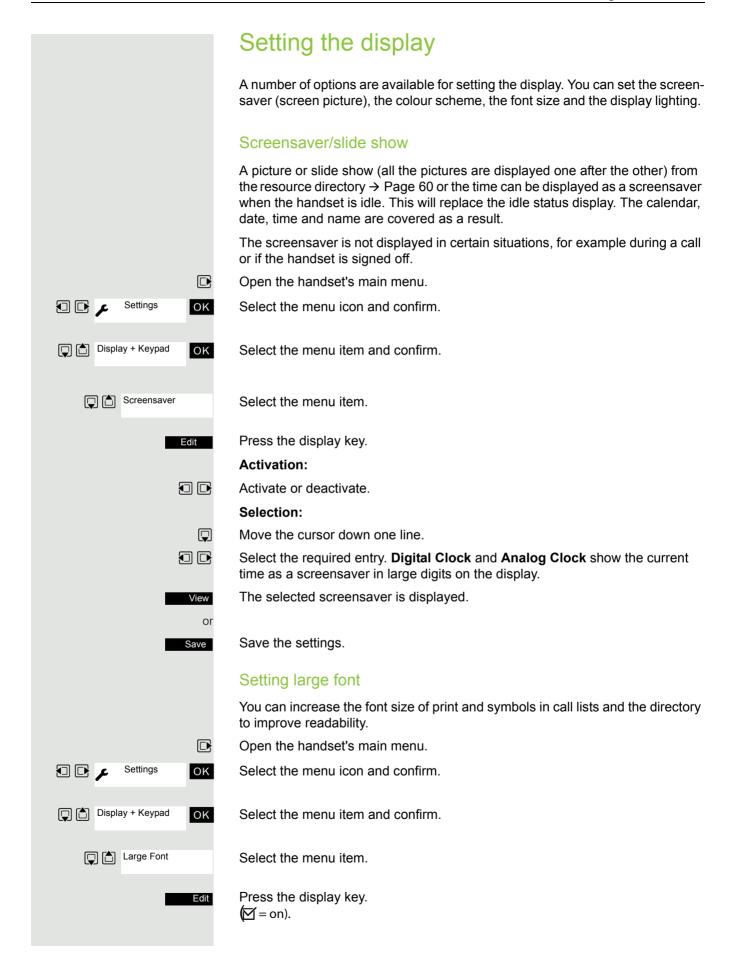
Resource

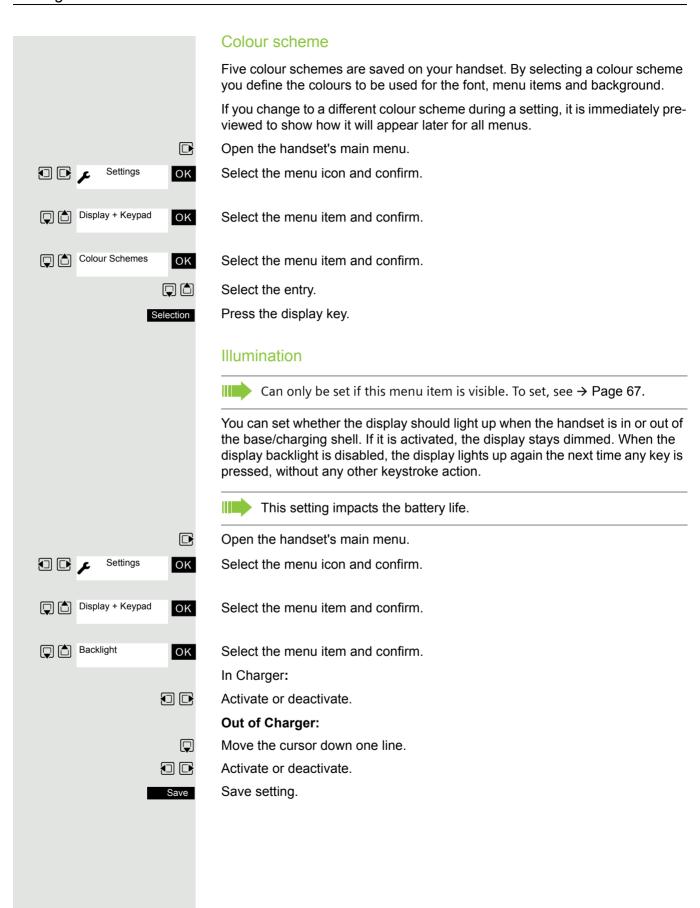
Directory



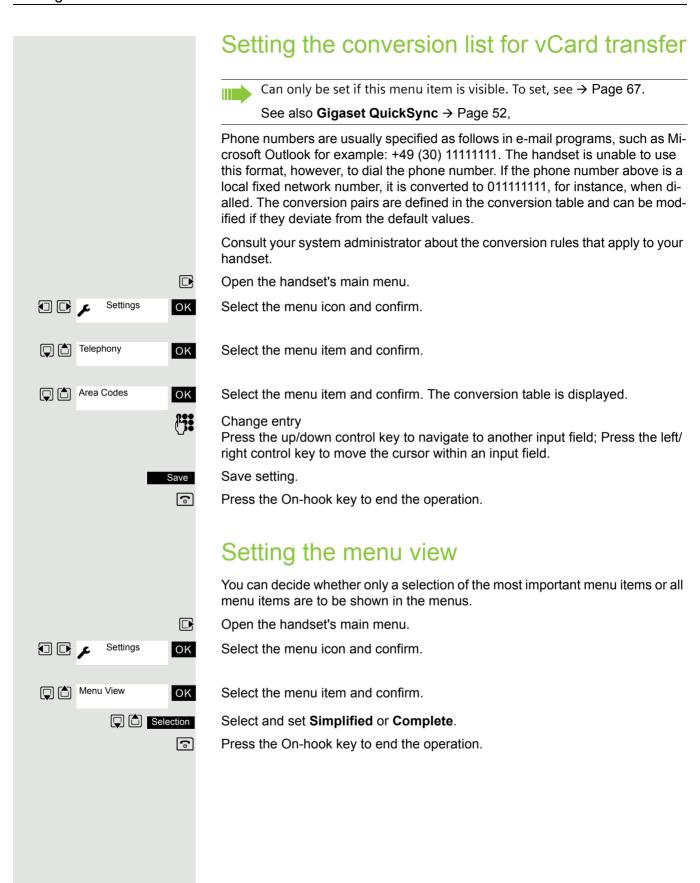












Resetting the defaults



Can only be set if this menu item is visible. To set, see \rightarrow Page 67.

This function allows you to reset your mobile phone to the defaults, for example, if you want to pass it on to someone else or reset it.

The handset features are handled as follows:

Feature	Action
Sound settings	are reset
Language	set to English
System registration	is retained
Phonebook	is retained
Redial list	is retained
Date/Time	is retained
Entries in the calendar	are retained
Content of resource directory	is retained

Resetting

ОК

OK

Open the handset's main menu.

Select the menu icon and confirm.

System OK

Handset Reset

1 D p

Select the menu item and confirm.

Select the menu item and confirm. A security check question appears. Confirm the security check question. The handset is returned to the default.

For information about deleting the phonebook see: → Page 36.

Default settings

Setting	Explanation/notes	Levels	Default state
Tones and signals	Ringer volume	5	5
	Ringer melody, external	20	01
	Ringer melody, internal	20	03
	Alerting tone	-	off
	Earpiece volume	5	3
	Volume in speakerphone mode	5	3
	Timed reminder		
	Melody	20	Sonic
	Volume	5	Cannot be set
	Key tones, audible each time a key is pressed	-	on
	Warning tone, audible approximately five minutes before the battery expires	-	on
	Confirmation tone, indicates whether actions were successful or unsuccessful	-	on
Auto. answer	Call is automatically accepted by removing the handset from the charging shell	_	on
Select base	Select the base	4	retained
Lighting	Display lighting	-	in charging shell: on/out of charging shell: off
Screen picture	Display in idle status	-	None
Character set	Available character set	_	Standard
Select and confirm the language	Select different languages:	26	English
Bluetooth	Bluetooth activation	_	off

Telephone blocking

Handset telephone lock



Can only be set if this menu item is visible. To set, see \rightarrow Page 67.

You can protect your handset against theft by entering a 4-digit numerical code (PIN) to lock it.

The PIN is preset to "0000" (default). The handset does not prompt for a PIN in this setting. As soon as you have changed the PIN you will need to enter it when you turn on the handset.

Enter the value "0000" again to deactivate the PIN.



If you have forgotten your PIN, please contact our Service. It will be reset at your own expense. The handset is returned to the default state (see → Page 68).

Attention:

The registration and phonebook are also lost however in the process! The delivery status is restored.

Entering a new PIN

OK

Open the handset's main menu.

Select the menu icon and confirm.

System OK

عر 🗗 🖸

Select the menu item and confirm.



Select the menu item and confirm.



Enter and confirm the old PIN. If a PIN has not yet been set, then enter "0000".



Enter and confirm the new PIN.



Press the On-hook key to end the operation.

Battery charging when PIN lock active

If the handset deactivates because the battery is flat, it automatically reactivates as soon as you place it in the charging shell. The charging operation starts. If you have already set a PIN, you must enter it so that the handset can receive calls.

Personal alarm functionality

The OpenStage M3 Plus and OpenStage M3 Ex Plus handsets are equipped with a sensor that allows them to be operated as a PNG-S.

These handsets are referred to below as personal alarm devices with voice communication capability, or by the abbreviation PNG-S.

Alarm statuses

Integrated sensors detect alarm statuses such as:

- · Non movement
- Position detection (deviation from the upright position, e.g. the person has fallen)
- Intense motion (escape)
- Cyclical response monitoring (timed)
- Loss of PNG-S (via pull-away contact with cord)

Terms

Operating modes

The OpenStage M3 Plus and OpenStage M3 Ex Plus handsets can be used as personal alarm devices with voice communication capability (PNG-S) in Alarm Mode and PNG Mode. Various settings are performed on the handset for this purpose, which enable automatic or manual alerting.

The configuration may only be performed by appropriately trained service personnel for professional use (e.g. in accordance with BGR 139).

A service PIN is used to protect mode activation from unwanted changes by third parties.

The configuration of the operating modes is described in a separate service manual.

Alarm sensors

The alarm sensors detect operating states from which alarm situations can develop. The handset can detect and signal automatic alarms. These include non movement, man down, time, escape and pull cord alarms.

In addition to automatic alarms, there are also manual alarms, which are triggered by means of an alarm key.

Alarm key

The alarm key initiates a manual alarm. The alarm destination (default: phone number 112) can be configured. The alarm key also works even if monitoring mode is not activated.

When the alarm key is pressed, the current function is first interrupted or ended and the configured alarm function is then executed.

The alarm key and the keys for resetting the prealarms can be operated if a key lock is activated.



Attention:

If the alarm key is pressed while one of the following functions is active, the alarm signalling can be executed with a delay:

- · Phonebook/Record Pattern
- · Phonebook/Copy Entry
- · Phonebook/Delete All
- · Phonebook/Copy All
- · "Data Transfer" menu
- "Alarm Clock" menu
- "Media-Pool" menu
- · Settings/ Date/Time
- · Settings/Handset/Area Codes
- Data exchange via MPM Manager

Example: If the entire handset phonebook is deleted, this can mean that the alarming signal is delayed by approx. 2 minutes! This operating mode is not compliant with BGR 139.

Prealarms

The handset signals a prealarm in monitoring mode if an alarm is pending. The pending alarm can be prevented by resetting the reason for the alarm or pressing a prealarm reset button (any display key or "+/-" key).

Technical warning

The handset monitors operating states while in monitoring mode (e.g. battery charging, DECT ready to receive). If faults are detected, the user receives a warning.

Prealarm/technical warning signal

Prealarms and technical warnings can be signalled acoustically via the loudspeaker (signal, volume configurable) or silently via the vibration alarm.

Alarming signal

If an alarming signal is triggered, the handset automatically generates alarm calls to the configured alarm destination. The alerted party recognises the alerting party from the caller's phone number for example.

The alarm subscriber's phone number has to be transmitted for this purpose. The communications system used must support the caller ID function.

In order to ensure if at all possible that an alarm call reaches the configured alarm destination, the alarm calls are repeated cyclically. The duration and number of alarm calls can be predefined.



In the case of alarm calls, call charges may be incurred for each alarm call.

The call duration and ringing interval are identical. The call duration and ringing interval are incremented by one second after each alarm call.

Communication with the alarm destination is only possible for the duration of the connection because of the automatic alarm call retry.

An alarm callback by the alarm server is possible for example if an alarm server is being used. This server ends the alarm retries and establishes a voice connection to the alerting PNG. The alarm callback is answered automatically by the PNG. Handsfree mode and handset mode are possible here.



Attention!

Please note the legal requirements with respect to using this functionality. (Potential listening in option in the alarm status of the PNG).

Alarm signal

An alarm signal/positioning tone can be issued by the handset in order to locate the alerting party. Depending on the alarm type, it can be established whether or not a positioning tone is to be issued in the event of an alarm.

The manual alarm can also be triggered with/without a positioning tone depending on the situation:

- Longpress no positioning tone
- · Shortpress positioning tone

Communication with the alarm destination is only possible when the alarm signal/positioning tone is active if the alarm signal/positioning tone is disabled manually with the "+" or "-" key. Manual suppression of the alarm signal can be configured. The alarm signal suppression is only effective for the duration of the connection.

Monitoring LED

The monitoring LED visually indicates the following PNG operating states:

Monitoring Off: continuously off

Monitoring On: flashing, 50 ms on/1000 ms off Prealarm Active: flashing, 500 ms on/500 ms off

Alarm: continuously on Technical Warning: continuously on

Automatic Alarm Off: flashing, 500 ms on/2000 ms off

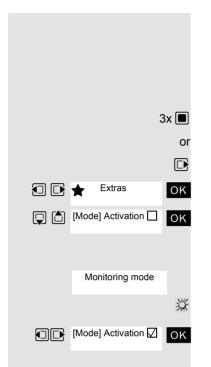
Language support in Additional Features menu

The Additional Features menu is only available in German and English.

If you choose a language other than German when setting the language, the display output in the Additional Features menu will be in English.

Alarm types (overview)

Alarm Type	Explanation
Manual personal alarm	Triggered by pressing the red alarm key on the handset.
Automatic personal alarm	Triggered independently by the handset after a specific time if a defined event occurs and the prealarm (see below) was not confirmed by the person in question: • Person no longer moving (Non Movement) • Person falls (Man Down Alarm) • Person does not respond to the prealarm which is signalled if there is no input on the handset for a configurable period (Time Alarm) • Person loses the handset (Pull Cord Alarm; with pull cord) • Person is moving frantically (Escape Alarm)
	The particular alarms that are activated on your handset depend on your handset's PNG configuration. Response times, prealarm times and acoustic alarm signals can likewise be set on the handset. The settings must be performed before the handset.
	The settings must be performed before the hand- set is commissioned initially.
Technical warning	If a technical fault occurs on the handset, for example low battery charge, you will hear an error tone.
Prealarm	The prealarm sounds before an automatic personal alarm. If the prealarm is confirmed within a certain time by the user, the automatic personal alarm is not triggered.



Activating monitoring



Note:

The alarm functionality must be configured prior to initial use.

Press the centre key three times.

Open the handset's main menu.

Select the menu icon and confirm.

Select the menu item and confirm. The procedure for activating the alarm functionality is started.

The handset immediately activates monitoring mode.

Shown on the display when the handset is in monitoring mode.

The monitoring LED on the handset flashes!

(flashing rhythm: 50 ms on/1000 ms off)

This menu option is now activated.



Note:

In monitoring mode: Do not remove the battery pack to ensure that monitoring is not interrupted.

Unavailable functions

The following functions are not available in monitoring mode because they would delay the alarming signal:

- Phonebook/Record Pattern
- Phonebook/Copy Entry
- Phonebook/Delete All
- Phonebook/Copy All
- "Data Transfer" menu
- "Alarm Clock" menu
- "Resource Directory" menu
- · Settings/ Date/Time
- Settings/Handset/Area Codes
- · Data exchange via MPM Manager

Prealarm

The prealarm signals a pending alarm. If you do not confirm this prealarm, the handset sends emergency alarm signals to the configured location.



Note:

If a prealarm is signalled during a call, you have to first confirm the prealarm in order to prevent the pending alarm. You can then continue the call.

A prealarm is indicated with Prealarm and the relevant alarm type on the display. The handset signals the prealarm by means of the configured warning tone.

Prealarm Non Movement

Either: Press any display key



Immediately press any display key or the volume key (+/-) in order to confirm the prealarm. The prealarm is reset and the pending alarm is prevented. This avoids a false alarm being issued.

Or: Confirm triggering event

The prealarm can also be confirmed by resolving the triggering event, i.e.:

- · Move handset (Non Movement)
- Move handset less (Escape Alarm)
- Position handset upright (Man Down Alarm)
- · Reinsert inadvertently removed pull cord contact (cord)
- Confirm Time Alarm by pressing any key



Attention:

The prealarm only persists for a short time. This duration can be exceeded and therefore a false alarm induced. It is more reliable to confirm the prealarm using a display key.

Technical warning on the handset

The handset can be configured so as to allow the following operating functions to be monitored:

- · Synchronicity with DECT base station
- · Charge status of battery pack

If a technical fault is detected, the handset issues a warning signal, which can be reset like a prealarm. The reason for the fault is shown on the display.

If the fault persists, the warning signal is repeated after a configurable time.



Danger:

An alarming signal is no longer guaranteed. Exit the danger zone and resolve the cause of the fault!



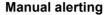
In monitoring mode

The handset is in monitoring mode.

Automatic alarming signal

The alarm sensors in the handset recognise operating statuses that trigger an alarming signal.

Certain alarm types initially generate a prealarm (configurable). If you do not acknowledge this alarm, the handset sends emergency alarm signals to the configured alarm destination.



Press the red alarm key on the handset. The handset sends emergency alarm signals to the configured alarm destination.

An existing call is automatically terminated. The handset repeatedly sends emergency alarm signals (maximum number of retries is configurable).

The necessary assistance measures are initiated by the location that received the emergency call following the alarming signal.

In alarm status

The handset has sent an emergency alarm signal and is consequently in alarm status.

In alarm status: Reset the alarm functionality

The handset is in alarm status.

Press the display key. The handset disables the alarm status/alarming signal and monitoring.

"PNG Off" is displayed again after every alarm call.

"PNG Off" is only displayed after five alarm calls. If "PNG Off" is not pressed, the handset repeats the alarm calls according to the configuration. The call duration and ringing interval are each extended by one second.



Remark:

If you do not want the alarm to be disabled on the handset, a configuration with an alarm server must be used.

Attention:

Pressing the "PNG Off" display key or pressing and holding (longpress) the On-hook key either cancels an alarm prematurely or ends it after it has already been triggered.

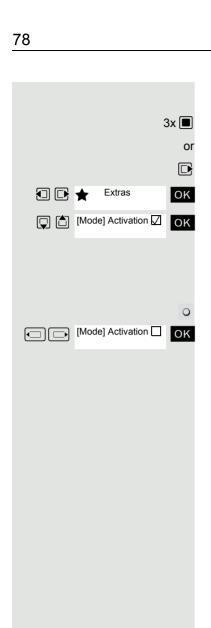
The monitoring LED on the handset is now extinguished!







PNG Off



Deactivating monitoring

Press the centre key three times.

Open the handset's main menu.

Select the menu icon and confirm.

Select the menu item and confirm. The procedure for disabling the alarm functionality is started.

The handset disables the alarm functionality automatically.

The handset is now no longer in monitoring mode.

The monitoring LED on the handset is now extinguished!

This menu option is now no longer activated.

The check box is not marked if the function is disabled. By selecting the function again you can activate it again (→ Page 75).

Function test when activating Alarm Mode and PNG Mode

A function test has to be performed before the Alarm Mode or PNG Mode is used. This test is performed automatically by the handset.

Please follow the instructions on the display.

1. Test: Charge status of battery pack

If the battery pack is adequately charged, no reference is made to the battery test.

If the battery charge is too low, the message "Battery low!" appears, the entire function test is cancelled and "Test Failed!" is displayed. Make sure the battery pack is adequately charged and start the startup procedure again!

2. Test: Alarm sensors (movement test)

Move the handset vigorously for a few seconds. An acknowledgement tone signals that the test has ended.

Shown on display if the test was successful. If not, the entire function test is cancelled and "Test Failed!" is displayed. Start the startup procedure again.

3. Test: Alarm sensors (non movement and man down test)

Hold the handset still for a few seconds or put it down. An acknowledgement tone signals that the test has ended.

Shown on display if the test was successful. If not, the entire function test is cancelled and "Test Failed!" is displayed. Start the startup procedure again.

4. Test: Alarm key

Press the red alarm key. An acknowledgement tone signals that the test has ended.

Shown on display if the test was successful. If not, the entire function test is cancelled and "Test Failed!" is displayed. Start the startup procedure again.

5. Test: Pull Cord Alarm

This test is only performed if the Pull Cord Alarm is activated on the handset.

Remove the cord and re-insert it. An acknowledgement tone sounds both when the cord is removed and when it is replaced.

Shown on display if the test was successful. If not, the entire function test is cancelled and "Test Failed!" is displayed. Start the startup procedure again.



vote.

If the function test fails repeatedly, shut down the handset immediately and send it to the manufacturer.

When the function test has ended, the handset automatically calls the alarm server and passes on the test result.

Look out for display and voice output from the alarm server.

Function Test Shake Sensor

Please shake handset

Test Passed!

Function Test Position Sensor

Please hold handset in vertical position

Test Passed!

Function Test Emergency Key

Please press emergency key

Test Passed!

Function Test Pull Cord Alarm

Please detach and attach cord to handset

Test Passed!

Appendix

Troubleshooting

Some malfunctions can be resolved without outside intervention. The following table provides a list of such malfunctions. All other malfunctions should be reported to the relevant service personnel.

Error	Possible cause	Remedy
No display.	The handset is not switched on.	Press the On-hook key until confirmation is received.
	Batteries are empty.	Charge or replace the batteries.
You cannot dial an external number.	The handset is locked.	Unlock the handset.
No reaction to keystroke.	Keypad lock activated.	Press the hash key until confirmation is received.
	The key is stuck.	Release the key.
De-crescendo tone sequence during input.	An incorrect entry was made.	Repeat key sequence while watching the display; where applicable, consult the operating instructions.
The line "Base n" flashes (n= 1 - 4).	The handset is outside the base radio range; radio signals too weak.	Come closer to the base radio range, change your position.
	Handset not registered.	Register the handset.
	Intervals between synchronisation attempts are too long.	Switch off the handset and switch it back on again.
No ringer on the handset.	The ringtone is deactivated.	Activate ringer.
	"Do Not Disturb" is activated.	Deactivate "Do Not Disturb".
The following, for example, appears: Base 1 Outgoing and incoming calls and activation/deactivation are not possible.	Handset is blocked.	Remove the batteries from the handset and then re-insert them. Proceed as when loading batteries for first time → Page 14.
The following appears: incomplete!	Maximum input time was exceeded.	Avoid long pauses between keystrokes.
	The On-hook key was not pressed.	Press the On-hook key.
The following appears: incomplete!	The communication system is overloaded.	Wait and try again later.
The following appears: Currently not accessible	Function is currently not available.	Wait and try again later.
	No connection available for the phone number dialled.	Enter the phone number correctly or call the attendant console.

Error	Possible cause	Remedy
The following appears:	Speed-dial number not availab-	Correct your input, select a per-
Not possible	le, appointment entered incor- rectly, entry blocked or not allo-	mitted option, enter the phone number in full.
or:	wed, prerequisite not fulfilled	number in full.
Incorrect input	(for example if there is no se-	
or:	cond partner for toggling), num-	
Nothing stored	ber dialled was incomplete.	
The following appears:	Blocked function was called.	Apply to the relevant service per-
Not authorized		sonnel for the COS for the blo- cked function.
The following appears:	Incorrect PIN was entered.	Enter the correct PIN.
PIN incorrect		
The following appears:		Enter the phone number correct-
Not available	tered, the star or hash key was not pressed.	ly or as prescribed.
The following appears:	Data transfer is active.	Wait and try again later.
Do not disturb		

Cleaning the handset

Removing everyday dirt

To clean the handset and the charging shell, simply wipe them with a damp or anti-static cloth. Never use a dry cloth.

Do not use abrasive cleaning agents.

After contact with liquids

- 1. Deactivate the handset immediately. Do NOT activate it!
- 2. Remove the batteries immediately. Leave the battery compartment open.
- 3. Allow the liquid to drain off:
 - Hold the handset in a horizontal position with the open battery compartment facing down.
 - Hold the handset in a vertical position with the open battery compartment facing down.
 Shake the handset gently, slightly tilting it back and forth.
 - Dab all components dry and then leave the handset in a warm spot (other than a microwave, oven, etc...) for at least 72 hours with open battery compartment and keypad facing down.

When it has fully dried out, you will usually be able to use it again.

Storage

To avoid damage, the handset should not be stored with sharp objects, such as knives or tools, etc. We recommend using a protective pouch → Page 84.

General specifications

Handset

Maximum sound pressure level according to less than 118 dB (A)

TBR10, Annex D

Weight incl. battery approx. 100 g

Dimensions (W x H X D) approx. 48 x 127 x 19 mm

DECT

DECT standard Supported GAP standard Supported

No. of channels

Radio frequency range

60 duplex channels

1880-1,900 MHz

Duplex method Time multiplex, 10 ms frame length

Pulse repetition rate 100 Hz
Pulse transmission length 370 µs
Channel grid 1,728 kHz
Bit rate 1152 kbit/s
Modulation GFSK
Language code 32 kbit/s

Transmission power 10 mW, average power per channel

250 mW pulse power

Range Up to 300 m outdoors, up to 50 m indoors

Environmental conditions in operation +5 °C to +45 °C, 20 % to 75 % relative humidity

Bluetooth

Radio frequency range 2402-2,480 MHz
Transmission power 4 mW pulse power

Battery

Technology Lithium ion (Li-Ion)

Voltage 3.7 V Capacity 750 mAh

Type for OpenStage M3 and V30145-K1310-X363

OpenStage M3 Plus

Type for OpenStage M3 Ex and V30145-K1310-X453

OpenStage M3 Ex Plus

The handset is supplied with the recommended battery. Only an original battery may be used. Replacement batteries can be ordered if necessary from Unify Service.

Handset operating times/charging times

The operating time of your handset depends on the capacity and age of the battery and the way it is used. (All times are maximum possible times).

Stand-by mode (hours) ^a	200/160
Talktime (hours)	17
Charging time in charger (hours)	4

a without/with display backlight

Charging shells

European Union	S30852-H2486-R101
United Kingdom	S30852-H2486-L101
US (110V)	S30852-H2486-U101
Australia	S30852-H2486-C401

Accessories

Use only original accessories. This will avoid possible health risks and personal injury and also ensure that all the relevant regulations are complied with.

Source

For information on accessories (such as headsets, protective pouches), contact us at the following address:

http://wiki.unify.com/wiki/DECT_Handset_accessory)

EU directive

The handset and accessories listed conform to the following EU directive:

99/05/EC "Radio and Telecommunication Terminal Equipment"

Writing and editing text

- Each key between 0 und 9 wrz is assigned several letters and characters.
- Control the cursor with 🗊 🕒 🗓 🖫. Press and hold 🗊 or 🕞 to move the cursor word by word.
- · Characters are inserted at the cursor position.
- Press the star key * a to display the table of special characters. Select the required character and press the display key linsert to insert the character at the cursor position.
- Press and hold 0 to 9 wxxz to enter digits.
- Press display key **C** to delete the **character** to the left of the cursor. Press and **hold** to delete the **word** to the left of the cursor.
- The first letter of the name of address book entries is automatically capitalised, followed by lower case letters.

Setting upper/lower case or digits

Repeatedly press the hash key # - to change the text input mode.

123	Writing digits
Abc	Upper case ^a
abc	Lower case

a First letter in capitals, all others in lower case

The active mode is indicated at the bottom right of the screen.

Writing names

Enter the individual letters/characters by pressing the corresponding key.
 The characters assigned to the key are shown in a selection line at the bottom left of the screen.
 The selected character is highlighted.

• Briefly press the key several times in succession to select the required letter/character.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
1 ∞	1									
2 ABC	a	b	С	2	ä	á	à	â	ã	ç
3 DEF	d	е	f	3	ë	é	è	ê		
4 сні	g	h	i	4	ï	í	ì	î		
5 ж.	j	k	I	5						
6 ммо	m	n	0	6	ö	ñ	ó	Ò	ô	Õ
7 PQRS	р	q	r	S	7	ß				
8 TUV	t	u	V	8	ü	ú	ù	û		
9 мхүг	W	х	у	Z	9	ÿ	ý	æ	Ø	å
0 _	a]	•	,	?	!	↓ b	0			

a Space

Accessing additional functions via the PC interface

To enable your handset to communicate with the PC, the **Gigaset QuickSync** program must be installed on your PC (free to download at http://wiki.unify.com/wiki/DECT Handset accessory)

Transferring data

After installing **Gigaset QuickSync**, connect the handset to your computer \rightarrow Page 15 using Bluetooth \rightarrow Page 52 or USB data cable.

Start the **Gigaset QuickSync** program. You can now synchronise your handset directory with Outlook; download caller pictures (.bmp) and images (.bmp) as a screensaver and sounds (ringtones) from the computer to the handset (and vice versa) (see also → Page 52).

b Line feed

Declaration of conformity

Your handset is supplied for use within a specific country, which is displayed on the underside of the device. Country-specific requirements have been taken into consideration.

The device complies with the basic requirements of the R&TTE Directive and therefore displays the CE symbol.

Declaration of conformity

We, the Unify GmbH & Co. KG, declare that the DECT Handset

OpenStage M3 Ex / Ex Plus

S30852-S2471-R121-x

-R141-x

conforms to the following European Directives and European standards:

Directive 1999/5/EC: Radio and Telecommunications Terminal Equipment

Information technology equipment (ITE)

FN 60950-1:2006

+A11:2009+A1:2010

+A12:2011

Information technology equipment (ITE) - Electromagnetic compatibility (EMC)

Immunity for industrial environments EN 61000-6-2:2005

Human exposure to electromagnetic fields - basic restrictions Compliance of low power electronic and electrical apparatus EN 50371:2002

EN 62479:2010 Compliance of low power electronic and electrical apparatus Electromagnetic compatibility and Radio spectrum Matters (ERM)

EN 300 328 V1.7.1 Wideband transmission systems

ElectroMagnetic Compatibility (EMC) standard for radio equipment and services

EN 301 489-1 V1.9.2 Common technical requirements

Digital Enhanced Cordless Telecommunications (DECT) EN 301 406 V2.1.1

EN 301 489-6 V1.3.1 Specific conditions for DECT equipment

Specific conditions for Broadband Data Transmission Systems EN 301 489-17 V2.2.1

Directive 94/9/EC: Equipment intended for use in potentially explosive atmospheres

Explosive atmospheres: Equipment - General requirements

EN 60079-11:2012 Explosive atmospheres: Equipment protection by intrinsic safety "i" Explosive atmospheres: Equipment dust ignition protection by enclosure "t"

Directive 2011/65/EU: Restriction of the use of certain hazardous substances (RoHS) in electrical and electronic equipment.

Documentation according to EN 50581:2012

Munich, 10th December 2013

Head of Embedded Systems

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Head of Devices & Embedded Systems

UNIFY Harmonize your enterprise

Formerly Siemens Enterprise Communications

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